

# You are not alone.

Throughout the generations, children have been cared for by their extended families.

If you are, or know of, a relative raising children, you are part of a growing population.

In Illinois, 213,265 children under the age of 18 are living in a grandparent-headed home.

75,000 children under the age of 18 are living with other relatives.

101,317 grandparents are directly responsible for the care of their grandchildren.

It can happen to anyone, at any time, for any reason.

Several agencies provide resources to help you or the child you are raising.



# Important Telephone Numbers

## Illinois Department of Children and Family Services (DCFS)

[www2.illinois.gov/DCFS](http://www2.illinois.gov/DCFS)  
24-Hour Child Abuse Hotline:  
**1-800-25-ABUSE**  
(1-800-252-2873)

DCFS Advocacy Office for  
Children and Families:  
**1-800-232-3798**

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## Illinois Department on Aging

**1-800-252-8966**

1-888-206-1327 (TTY)

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## Chicago Department of Family and Support Services: Senior Services Division

[www.cityofchicago.org/aging](http://www.cityofchicago.org/aging)  
8:30 a.m. - 4:30 p.m.  
**1-312-744-4016**  
1-312-744-6777 (TTY)

After-hours and weekends Chicago  
non-emergency number: 311

Illinois Department of  
**DCFS**  
Children & Family Services

312.814.6800  
[www2.illinois.gov/DCFS](http://www2.illinois.gov/DCFS)



### State of Illinois

Department on Aging  
421 East Capitol Ave., #100  
Springfield, Illinois 62701-1789  
[www.state.il.us/aging](http://www.state.il.us/aging)  
Senior HelpLine: 1-800-252-8966,  
1-888-206-1327 (TTY)

The Illinois Department on Aging does not discriminate in admission to programs or treatment of employment in compliance with appropriate State and Federal statutes. If you feel you have been discriminated against, call the Senior HelpLine at 1-800-252-8966, 1-888-206-1327 (TTY).

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# Grandparents and Other Relatives Raising Children



Illinois Department of  
**DCFS**  
Children & Family Services



### State of Illinois

Department on Aging  
Department of Human Services  
Chicago Department of Family & Support Services

# Who can help in Illinois?

## Illinois Department of Children and Family Services

[www2.illinois.gov/DCFS](http://www2.illinois.gov/DCFS)

**Child Abuse Hotline:**  
**1-800-252-2873**  
1-800-358-5117 (TTY)

Report suspected child abuse and neglect

Receive extended family support program services, including private guardianship, medical cards, and financial assistance

Ask questions about DCFS programs and services

**Advocacy Office for Children and Families:**  
**1-800-232-3798**

Questions, problems or concerns regarding child welfare issues, including Post Adoption and Subsidized Guardianship services

## Illinois Department on Aging

[www.state.il.us/aging](http://www.state.il.us/aging)

**1-800-252-8966**

1-888-206-1327 (TTY)

Support groups, prescription drug assistance, referrals for counseling, financial and legal assistance, adult and child care, advocacy for school enrollment, special education and visitation

**To report suspected elder abuse/neglect**

**Elder Abuse Hotline**  
**1-866-800-1409**  
1-888-206-1327 (TTY)

## Illinois Department of Public Health

[www.dph.illinois.gov](http://www.dph.illinois.gov)

**1-800-526-4372**

1-888-547-0466 (TTY)

Immunizations:

**1-800-526-4372**

## Chicago Department of Family and Support Services: Senior Services Division

[www.cityofchicago.org/aging](http://www.cityofchicago.org/aging)

**1-312-744-4016**

1-312-744-6777 (TTY)

Support groups, counseling, legal counseling, information and assistance, respite and short-term emergency assistance

## Illinois Department of Human Services

[www.dhs.state.il.us](http://www.dhs.state.il.us)

**1-800-843-6154**

1-800-447-6404 (TTY)

Financial assistance, medical card, child care, food stamps, information and referral, and Women, Infants and Children (WIC)

## Illinois Department of Healthcare and Family Services

[www.illinois.gov/hfs](http://www.illinois.gov/hfs)

**All Kids**

[www.abe.illinois.com](http://www.abe.illinois.com)

**1-866-ALLKIDS (5437)**

1-877-204-1012 (TTY)

**Child Support**

[www.childsupportillinois.com](http://www.childsupportillinois.com)

**1-800-843-6154**

1-800-526-5812 (TTY)

## Illinois State Board of Education

[www.isbe.net](http://www.isbe.net)

**1-866-262-6663**

School enrollment and special education issues

