

Telephone Assistance Programs

Low-income consumers may qualify for assistance to help pay for installation of telephone service and monthly charges for local phone service through the Lifeline and Link-Up Telephone assistance programs. These programs are administered in Illinois by the Universal Telephone Assistance Corporation.

To be eligible, individuals or families must receive benefits under one of the following programs:

- Medicaid
- Food stamps, SNAP
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance
- Low-Income Home Energy Assistance Program (LIHEAP)
- National school lunch, free lunch program
- Temporary Assistance to Needy Families (TANF)

Consumers may also qualify for lifeline service if their household income is at or below 135% of federal Poverty Guidelines.

Household size	Income
1	\$17,226
2	\$23,274
3	\$29,322
4	\$35,370
5	\$41,418
6	\$47,466
7	\$53,514
8	\$59,562
For each additional person, add	\$6,048

Customers wishing to apply for assistance should contact a participating eligible telephone company. Please visit UTAP's website at <https://www.icc.illinois.gov/consumer/utap.aspx> for a list of eligible companies in Illinois.

Additional information is available at the following websites:

- Lifeline Support, <https://www.lifelinesupport.org/>
- Link-Up Telephone, <http://linkupillinois.org/>