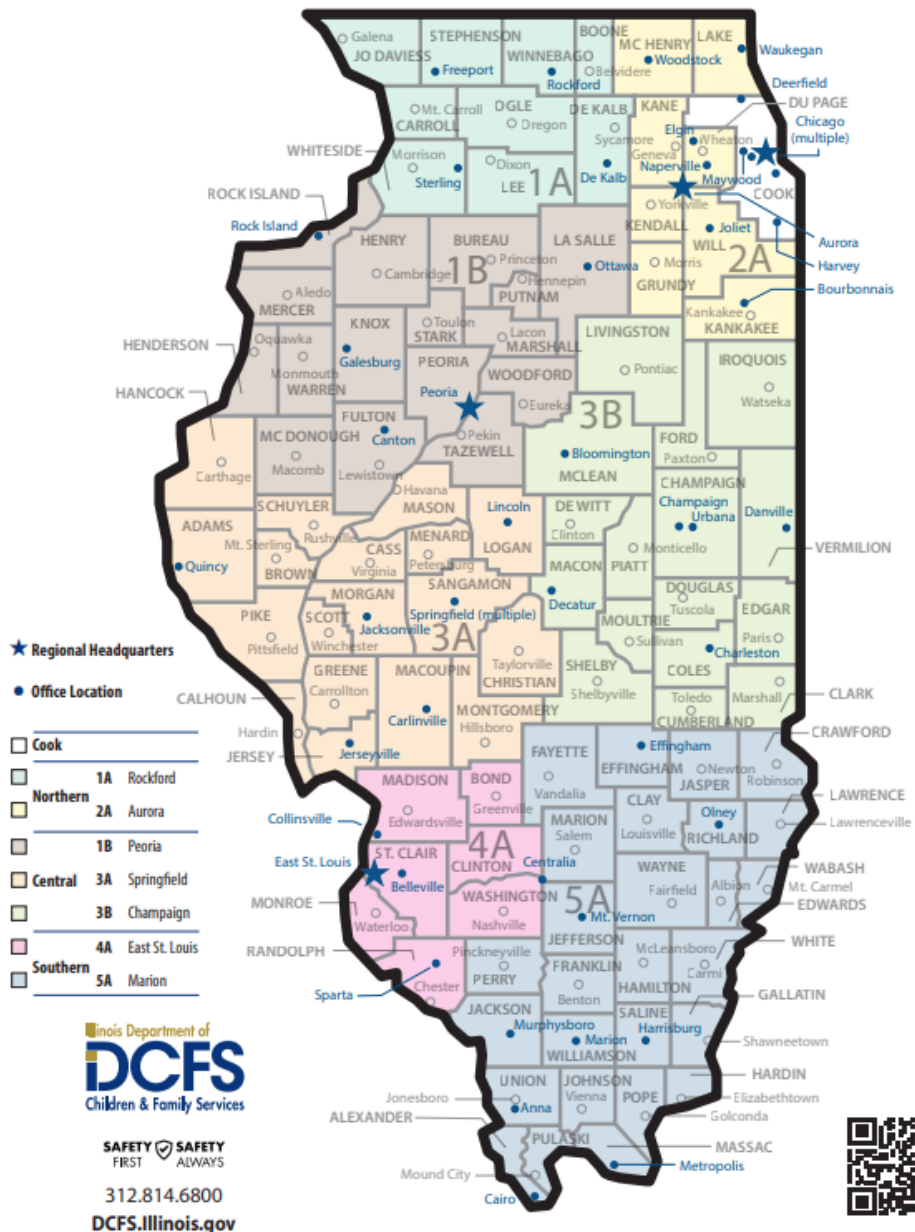


# Statewide Family Advocacy Service Directory

Please send all referrals and supporting documentation to:

[DCFS.FACReferrals@illinois.gov](mailto:DCFS.FACReferrals@illinois.gov)

## STATE OF ILLINOIS DCFS OFFICES



## **Family Advocacy Centers 2024**

Family Advocacy Centers tailor their services to the individual needs of the communities they serve. In addition to general counseling and advocacy, referral and training services, a typical center may also offer the following services: systematic family support services, psycho-social education and support groups for women and children who are victims of domestic violence, services for perpetrators of domestic violence, special programming for fathers, after-school, summer and out-of-school programs, parent coaching, mentoring and classes in English and Spanish, execution of intervention strategies to support the family reunification process, Financial Literacy, court ordered supervised child visitation for non-custodial parents, food pantries and child care.

Please note that general counseling is not mental health counseling, or clinical therapy. General Counseling for FACs includes case management and is educational in nature. Family Advocates provide a general orientation to systems in the program participants' communities and those they are involved with and may facilitate entry into certain systems. Family Advocates help participants clarify their thoughts and needs relating to family stability and assist them in planning and executing their plan to achieve their goals.

Some Family Advocacy Centers also provide Triple P Parenting Services as part of the Department's Family First prevention effort, supportive services in response to calls to the hotline for child welfare services and work with the Department through a dedicated staff to provide Kinship Navigator Services. Additionally, some of the Family Advocacy Centers are now receiving child welfare referrals from calls made to the hotline which do not rise to the level of an abuse investigation.

Family Advocacy Centers serve all members of the Community including DCFS involved families and DCFS Alumni. Although Family Advocacy Centers were initially designed to prevent community families from becoming involved with the Department, FAC Advocates partner with intact and placement workers as well to help their participants meet service plan goals and achieve permanency. Family Advocacy Centers also reach out to DCFS youth aging out of care to offer supportive services.

Family Advocacy Center staff receive certification in the Quality Standards of Family Strengthening endorsed by the National Family Support Network and based on the 5 protective factors 9 principles of family strengthening. Illinois is also part of this network.

Post Pandemic services offered by Family Advocacy Centers continue with a hybrid of virtual and in-person work. Based on satisfaction surveys and quarterly narratives participants have been appreciative of this hybrid model of service delivery are overall satisfied with the services received.

# Statewide Family Advocacy Center Service Directory

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## CONTACT INFORMATION

COOK REGION SOUTH

Organization:	<b>A Knock At Midnight</b> 400 W. 76 <sup>th</sup> Street, Ste. 206, Chicago, IL 60620		
Contact(s):	<b>Jessica Greene</b> <a href="mailto:jgreene@akamworks.org">jgreene@akamworks.org</a> ; <a href="mailto:rWinslow@akamworks.org">rWinslow@akamworks.org</a>		<b>Ida Brown</b> <a href="mailto:akamforbrown@msn.com">akamforbrown@msn.com</a>
Contact(s) Title:	<b>Program Manager</b>		<b>Executive Director</b>
Office Phone:	<b>773-488-2960</b>		Fax: <b>773-488-2020</b>
DCFS Contacts:	John Patterson DCFS Monitor	312-328-2251	Send all referrals to: <a href="mailto:DCFS.FACReferrals@illinois.gov">DCFS.FACReferrals@illinois.gov</a>
Website Address:	<a href="http://www.akamworks.org">http://www.akamworks.org</a>		
<b>SERVICE</b>	<b>SERVICE DESCRIPTION</b>		
Parenting Classes	Effective Parenting classes are held Tuesday, Wednesday, and Thursday from 11am-1pm for a three-and-a-half-week period. There are 10 sessions, and a certificate is presented upon completion.		
Anger Management	Anger Management classes are held Tuesday, Wednesday, and Thursday from 1pm-2pm for a three-and-a-half-week period. There are 10 sessions, and a certificate is presented upon completion.		
General Counseling	Acute Individual and Acute Family counseling are offered within 6 sessions, max. These sessions occur of the course of six weeks, one day a week for six hours.		

Other Program Areas:

- Youth Mentoring
- After School Program
- Referrals for services/assistance
- Safe Passage Employment Program
- Alumni Drop-In Center

## CONTACT INFORMATION

COOK REGION WEST/SOUTH

Organization:	<b>ADA S. MCKINLEY FAMILY ADVOCACY CENTER</b> 8741 S. Greenwood Ave. Suite 300, Chicago, IL 60619		
Contact(s):	<b>Karshelle Watters</b> <a href="mailto:karshelle.watters@illinois.gov">karshelle.watters@illinois.gov</a> <a href="mailto:kwatters@adasmckinley.org">kwatters@adasmckinley.org</a>		<b>Nichole Anyaso</b> <a href="mailto:nanyaso@adasmckinley.org">nanyaso@adasmckinley.org</a>
Contact(s) Title:	<b>Family Advocacy Program Manager</b>		
Office Phone:	<b>312-554-1002 Cell: 773-343-2578</b>		FAX <b>773-530-7776</b>
DCFS Contacts:	John Patterson DCFS Monitor	312-328-2251	<b>Send all referrals to:</b> <a href="mailto:DCFS.FACReferrals@illinois.gov">DCFS.FACReferrals@illinois.gov</a>
Website Address:	<a href="http://www.adasmckinley.org">www.adasmckinley.org</a>		
<b>SERVICE</b>	<b>SERVICE DESCRIPTION</b>		
Case Management	The Advocacy Center team assists families to find solutions through many services provided through in home case management services, supportive services, advocacy, crisis intervention, referrals, and linkage. Case management is provided by referrals from DCFS, community walk-ins and former DCFS Youth in care (DCFS Alumni). Case management is available in English or Spanish.		
Service Area	Ada S. McKinley Family Advocacy Center provides advocacy services to the Westside of Chicago, south side of Chicago, and the Western and South suburbs.		
Parenting Classes	A 6-week parenting curriculum with various techniques that are easy for parents to use. Helping to lower parent stress levels, positive effects, and lifelong positive relationship with children; <b>Love and Logic®</b> curriculum. <b>Positive Parenting classes are also available for Intact, Adoption, legal guardianship families, for families with children 6-12years of age.</b>		
Client Support and Alumni Drop-In Center	Assist with locating the nearest resources for food, clothing, and assistance with obtaining birth certificates, IDs, etc. We utilize a strength-based approach to help families accomplish their goals, and to get the help they need to be self-sufficient.		
Client Advocacy	Assist clients with completing government applications, such as for the Department of Health and Human Services and Social Security.		
Housing Assistance	Housing search/location services, assistance with paperwork		
Life-Skills/Empowerment Training	Budgeting, health and hygiene, parenting, anger management, time management, building healthy relationships, coping skills, etc.		
Community Outreach	Ada S. McKinley Family Advocacy builds relationships within community resources to link clients for services.		
Transportation Assistance	Bus passes, help clients attend appointments, job interviews, provider meetings, etc. <b>(when funding is available)</b>		
Work Readiness	Assistance with Resume writing, job search, application assistance and mock interviewing.		

## CONTACT INFORMATION

COOK REGION SOUTH SUBURBS

Organization:	<b>B.O.O.C. INCORPORATED</b> <b>15475 South Park Ave, Suite 101, South Holland, IL 60473</b>		
Contact(s):	<b>Lance Davis</b> <a href="mailto:ldavis@booc.org">ldavis@booc.org</a> (Direct Line: 312-818-8120)		<b>Faith Hawkins</b> <a href="mailto:faith@booc.org">faith@booc.org</a>
Contact(s) Title:	<b>Executive Director</b>		<b>Program Coordinator</b>
Office Phone:	<b>708-849-3237</b>		Fax: <b>708-849-6997</b>
DCFS Contacts:	John Patterson DCFS Monitor	312-328-2251	Send all referrals to: <a href="mailto:DCFS.FACReferrals@illinois.gov">DCFS.FACReferrals@illinois.gov</a>
Website Address:	<a href="http://www.booc.org">www.booc.org</a>		
SERVICE	SERVICE DESCRIPTION		
Parent Training, Coaching and Support	The BOOC FAC offers a 60-minute 6 weeks parenting class/group. Participants have 3 options for class times to best meet their needs. Each participant will receive parent coach stabilization lasting between 6-10 weeks. Individual and family Parent Coaching services are also offered.		
General Counseling	Mental health services are offered to support youth, adults, and family mental health needs. Additional services are determined by a mental health assessment as well as an individual treatment plan.		
Case Management	Case management is provided to help meet and address identified needs of the participants. BOOC provides direct services as well as referrals to other providers for counseling and coaching.		
Grief Counseling	The BOOC FAC provides specialized grief counseling for youth and adults who have experienced the death of a loved one, loss of job/ career, or any other traumatic/traumatizing event.		
Domestic Violence Intervention/ Education/Training	The BOOC FAC offers 60-minute individual and group sessions geared toward training the participants about the origins and impact of DV. BOOC FAC seeks to meet the participants' individual needs and/or court requirements. Participants complete an assessment during intake to further ascertain and assess their need for training, intervention, or referral.		
Anger Management Training	The BOOC FAC offers 60-minute individual and group training classes on the root causes of conflict and healthy practices in the management anger.		
Family Financial Literacy Training and Learning	BOOC FAC's job readiness training program prepares participants to get, keep and excel in employment. Basic employability skills include effective communication, problem solving, resume building, and interviewing. In addition, BOOC also helps participants develop good work habits that facilitate their ongoing success.		
Alumni Drop-In Center	BOOC FAC offers bus cards to support employment, assist adult alumni in obtaining Birth Certificates/Records (includes covering the cost of Identification; either Driver's Licenses or State IDs), and assist adult alumni in obtaining copies of their medical records. BOOC FAC supplies funding to purchase items which support education and employment, rental deposits, and rental payments.		


## CONTACT INFORMATION

COOK REGION

Organization:	<b>Bright Star Community Outreach TURN Center 4444 S. Evans, Chicago, IL 60653</b>		
Contact(s):	<b>Deana Perez</b> <a href="mailto:dperez@brightstarcommunityoutreach.com">dperez@brightstarcommunityoutreach.com</a>		Vacant
Contact(s) Title:	<b>Director of Behavioral Health Department</b>		<b>FAC Clinical Supervisor</b>
Office Phone:	<b>773-5756719</b>		Fax: <b>312-982-2566</b>
DCFS Contacts:	John Patterson DCFS Monitor	312-328-2251	<b>Send all referrals to:</b> <a href="mailto:DCFS.FACReferrals@illinois.gov">DCFS.FACReferrals@illinois.gov</a>
Website Address:	<a href="http://www.brightstarcommunityoutreach.com">www.brightstarcommunityoutreach.com</a>		
<b>SERVICE</b>	<b>SERVICE DESCRIPTION</b>		
Client Support (direct) Alumni Drop-In Center	Clothing, bus passes, and assistance with obtaining birth certificates, IDs, etc. for DCFS Alumni under 30 years of age. Same services available to other program participants based on availability of funds.		
Parent Class	Individual and group sessions, provided over 8 to 10 sessions where a parenting plan designed to help a parent overcome their parenting challenges and begin parenting with greater confidence joy and ease.		
Anger Management	Individual and group counseling, provide over 8 to 10 sessions where an individual will be able to understand their anger, accountability, stress and relaxation, assertive communications and develop strategies for anger management.		
General Counseling	Social-emotional and behavioral health counseling/therapy services for youth and adults. Individual, group, couples and family counseling are all available.		
Transportation Assistance	Bus passes, to help clients attend appointments, job interviews, provider meetings, etc. <b>(when funding is available)</b>		
Workforce Development	BSCO has a workforce development program which assist the individual with Resume writing, job search, application assistance, soft skills training, mock interviews, web-based training.		

## CONTACT INFORMATION

COOK REGION

Organization:	 <div style="display: inline-block; vertical-align: middle; margin-left: 10px;"> <p style="margin: 0;"><b>NATIONAL YOUTH ADVOCATE PROGRAM</b></p> <p style="margin: 0; font-size: small;"><i>Caring for People – Connecting Communities – Promoting Peace</i></p> </div>		
	<p><b>Center for Adolescents and Families</b>  <b>2435 W. Division Street, Chicago, IL 60622</b></p>		
Contact(s):	<b>Paul Mast-Hewitt</b> <a href="mailto:pmasthewitt@nyap.org">pmasthewitt@nyap.org</a>	<b>Daisy S. Lezama</b> <a href="mailto:dlezama@nyap.org">dlezama@nyap.org</a>	
Contact(s) Title:	<b>FAC Supervisor</b>	<b>Program Director</b>	
Office Phone:	<b>773-270-6626 (Ext 3227 – Intake)</b>		Fax: <b>312-264-0984</b>
DCFS Contacts:	John Patterson DCFS Monitor	312-328-2251	<b>Send all referrals to:</b> <a href="mailto:DCFS.FACReferrals@illinois.gov">DCFS.FACReferrals@illinois.gov</a>
Website Address:	<a href="http://www.nyap.org">www.nyap.org</a>		
<b>SERVICE</b>	<b>SERVICE DESCRIPTION</b>		
Case Management	Case management is an integral part of the family advocacy program and it's designed to meet any other identified needs of the participants, including direct services as well as referrals to other providers. Case management lasts an average of 9-15 months and in some cases longer, depending on the need of the individual family.		
Counseling	Bilingual Mental Health and Counseling services for youth, adults and families is available. Please call to inquire about openings.		
Client Support (direct) Alumni Drop-In Center	Clothing, bus passes, and assistance with obtaining birth certificates, IDs, etc. for DCFS Alumni under 30 years of age. Same services available to other program participants based on availability of funds.		
Court Advocacy	Attend juvenile/family court with clients; prepare and submit client progress reports for case workers, probation officers and attorneys when necessary		
Life-Skills/Empowerment Training (Parenting and Anger Management Classes)	<p>NYAP's Family Advocacy Center provides services for DCFS involved families, court mandated adults and community residents through Parenting Classes series using the Trust Based Relational Intervention approach and Anger Management Class series provided by certified facilitators. Services at the Advocacy Center are bilingual (English/Spanish) and offered at different times of the day, evenings, and Saturdays, to accommodate participants' schedules.</p> <p>One-time workshops on child development, effective discipline, and understanding of sensory processing behaviors are available for parent groups upon request.</p>		
Community Outreach	Host public awareness events and activities in coordination with other community partners. Conduct annual women's empowerment event to bring awareness to domestic violence and to support victims and survivors through direct services and partnerships with other providers.		
Work Readiness	Resume writing, assistance with on-line job search, employment application assistance, soft skills training utilizing the Workplace Excellence Curriculum, mock interviews, available for DCFS and court mandated participants as part of their service plan and to DCFS alumni under 30 years of age, based on individual need.		



## **Other Program Services:**

- New Beginnings home visiting program for at-risk, first-time mothers and their infants. Services include child's developmental assessments, weekly individualized home visits to assist the parent understand and promote their child's development, referrals to other community services to meet the needs of the family.
- Housing advocacy for youth emancipating from foster care and Norman housing for families with CDFS involvement. DCFS referral needed.
- Kinship services for individuals seeking guardianship of their relative child or close family friend. DCFS referral needed.
- Triple P (Positive Parenting Program) services for intact families, newly reunified families, and new adoptive families, to address challenging behaviors in their children ages 6 to 12. 507 Referral needed as well as copy of integrated assessment and service plan.

**All services at the Center for adolescents and Families are available in English and Spanish**

## CONTACT INFORMATION

COOK REGION

Organization:	<b>EPIC Community Development Center, Inc.</b> Ensuring Every Client Feels Cared For, Valued and Respected  264 Main Street, Park Forest, IL 60466 935 175 <sup>th</sup> St. Ste. 325, Homewood, IL 60430		
Contact(s):	<b>Albert Cooper</b>	<a href="mailto:acooper@epiccdc.org">acooper@epiccdc.org</a>	
Contact(s) Title:	<b>Executive Director</b>		
Office Phone:	<b>708-991-2221</b>	Fax	<b>708-589-1368</b>
DCFS Contacts:	John Patterson DCFS Monitor	312-328-2251	Send all referrals to: <a href="mailto:DCFS.FACReferrals@illinois.gov">DCFS.FACReferrals@illinois.gov</a>
Website Address:	<a href="http://www.epic.org">www.epic.org</a>		

### Services:

- After School Programs
- Anger Management Class
- Career Readiness
- Case Management
- Computer Training & Literacy
- Domestic Violence
- Family Visitation Site
- DCFS Alumni Services
- Grief Counseling
- Home Visitation
- Housing Assistance
- Intake & Assessment
- Life Skills Training
- Mentoring Program, Reading Coach
- Parenting Class, parent Coach
- Referral Services
- Workforce Development and Resume Writing
- Substance Abuse / Toxicology Referrals
- Transportation (for appointments)
- Trauma Based Counseling


## CONTACT INFORMATION

COOK REGION

Organization:	<b>Erie Neighborhood House</b> <b>4225 West 25<sup>th</sup> Street, Chicago, IL 60623</b>		
Contact(s):	<b>Erika Flores</b> <a href="mailto:eflores@eriehouse.org">eflores@eriehouse.org</a>	<b>Norma Lozano</b> <a href="mailto:nlozano@eriehouse.org">nlozano@eriehouse.org</a>	
Contact(s) Title:	<b>Programs Assistant Director</b>	<b>Assistant Program Director</b>	
Office Phone:	<b>773-542-7617</b>	Fax: <b>773-542-7716</b>	
DCFS Contacts:	John Patterson DCFS Monitor	312-328-2251	<b>Send all referrals to:</b> <a href="mailto:DCFS.FACReferrals@illinois.gov">DCFS.FACReferrals@illinois.gov</a>
Website Address:	<a href="http://www.eriehouse.org">www.eriehouse.org</a>		
<b>SERVICE</b>	<b>SERVICE DESCRIPTION</b>		
Case Management <ul style="list-style-type: none"> <li>• ESL</li> <li>• Immigration Support</li> <li>• Family Visitation</li> </ul>	Overall service coordination is provided for families by providing referrals and/or linking them with agencies to best support their needs. Erie Staff can also connect DCFS families to other Erie House services provided pending capacity and open enrollment. Services include <b>English as a Second Language</b> classes, <b>immigration legal support</b> especially for victims of domestic violence, and family visitation.		
Counseling	Free social-emotional and behavioral counseling services for children, teens, adults and families. Interventions utilized with clients during therapy can include behavior management, interpersonal skills training, emotion regulation, identifying triggers and thought stopping with cognitive behavioral therapy. These techniques and multi-international theoretical approaches help clients understand different facets of their mental health concerning processing trauma, coping skills, maladaptive behaviors, family/relationship dynamics, and multi-systemic issues.		
Client Support (direct) DCFS Alumni Drop-In Center	Assistance with obtaining medical records, birth certificates, IDs, etc. Food or gift cards to meet basic needs. <b>(when funding is available)</b>		
Transportation Assistance	Bus passes, ride share gift cards, gas cards-to help clients attend appointments, job interviews, provider meetings, etc. <b>(when funding is available)</b>		
Parenting Group	Educational, dynamic trainings for parents comprised of a series of eight, two-hour weekly sessions for parents to develop realistic expectations of their children, apply appropriate discipline, distinguish developmental stages and areas of child development, and utilize self-regulating techniques. Curriculums used include ACT Raising Safe Kids, Parents Matter! For Dating Matters and The Triple P Program.		
Women Empowerment Group	The groups provide safe spaces for women to explore, discuss and learn about topics related to building coping skills for emotional well-being. Topics range from self-care and self-esteem to communication and healthy relationships.		
Community Outreach	Host public awareness events and activities to inform individuals of resources/services available to them		


## CONTACT INFORMATION

COOK REGION

	<b>Family Focus Englewood</b> <b>6727 S. Western Ave, Chicago, IL60636</b>		
Contact(s):	<b>Carrie Brown</b> <a href="mailto:Carrie.Brown@family-focus.org">Carrie.Brown@family-focus.org</a>		<b>Sherneron Hilliard</b> <a href="mailto:shneron.hilliard@family-focus.org">shneron.hilliard@family-focus.org</a>
Contact(s) Title:	<b>Center Director – FAC Program Manager</b>		<b>Program Vice President</b>
Office Phone:	<b>773.962.0366</b>		Fax <b>773.962.0966</b>
DCFS Contacts:	Patrice Rogers Program Manager	815-523-1475	Send all referrals to: <a href="mailto:DCFS.FACReferrals@illinois.gov">DCFS.FACReferrals@illinois.gov</a>
Website Address:	<a href="http://www.family-focus.org">www.family-focus.org</a>		
SERVICE	SERVICE DESCRIPTION		
Case Management	Overall service coordination; Direct services staff works directly and indirectly on behalf of individual participants and families in need of services. The goal is to expedite the participant’s use of services along a continuum of care, and to restore and fully maintain the participant’s independent functioning possible.		
Client Support (direct) Alumni Drop-In Center	Clothing, bus passes, and assistance with obtaining birth certificates, IDs, etc. for DCFS Alumni under 30 years of age. Same services available to other program participants based on availability of funds.		
Parenting Classes	Provide parental education in a group setting using the evidence-based parenting curriculum “Parenting Piece by Piece.”		
Parent Coaching	Providing individualized parent coaching in the home, at the site or during parent-child visits.		
Court Advocacy	Attend juvenile/family court with participants; prepare and submit client progress reports for case workers and attorneys when necessary.		
Early Childhood	Working with families with children 0-3, providing developmentally-appropriate parent-child activities, skills-based parenting classes, coaching, developmental screenings, and court advocacy and support.		
21 <sup>st</sup> Century After School	Provide enrichment activities to elementary school children in schools providing enrichment activities (homework help, STEM, art, etc.).		
Mental Health Trauma Counseling	Provide community and DCFS referred mental health support and trauma informed intervention services for families with children 13 years and under who have been exposed to any traumatic event.		
Doula Services	Provides supportive services to a mom, partner and family through stages of childbirth. They also provide pre-natal and post-natal information, developmental and newborn education. Lastly, the Doula will provide lactation support and prenatal group classes.		
Fatherhood Initiative	The goals of Family Focus’ Fatherhood Initiative are to positively involve fathers in parenting and to reduce the risk for abusive and neglectful parenting attitudes and practices among fathers. Provide parental education in a group setting using the evidence-based parenting curriculum “24/7 Dad.”		
Benefits Access Network (BAN)	Community Access to public assistance applications like SNAP and Medicaid with the ability to refer for other benefits like WIC and LIHEAP.		

## CONTACT INFORMATION


COOK REGION

	<b>Family Focus Evanston – Our Place</b> 2010 Dewey Ave, Evanston, IL 60202		
Contact(s):	<b>Vanessa Allen-Graves</b> <a href="mailto:Vanessa.Allen-Graves@family-focus.org">Vanessa.Allen-Graves@family-focus.org</a>		<b>Sherneron Hilliard</b> <a href="mailto:sherneron.hilliard@family-focus.org">sherneron.hilliard@family-focus.org</a>
Contact(s) Title:	<b>Center Director- FAC Program Manager</b>		<b>Program Vice President</b>
Office Phone:	<b>847.475.7570</b>		Fax <b>847.475.7590</b>
DCFS Contacts:	Patrice Rogers Program Manager	815-523-1475	<b>Send all referrals to:</b> <a href="mailto:DCFS.FACReferrals@illinois.gov">DCFS.FACReferrals@illinois.gov</a>
Website Address:	<a href="http://www.family-focus.org">www.family-focus.org</a>		
SERVICE	SERVICE DESCRIPTION		
Case Management	Overall service coordination; Direct services staff works directly and indirectly on behalf of individual participants and families in need of services. The goal is to expedite the participant’s use of services along a continuum of care, and to restore and fully maintain the participant’s independent functioning possible.		
Client Support (direct) Alumni Drop-In Center	Clothing, bus passes, and assistance with obtaining birth certificates, IDs, etc. for DCFS Alumni under 30 years of age. Same services available to other program participants based on availability of funds.		
Parenting Classes	Provide parental education in a group setting using the evidence-based parenting curriculum “Parenting Piece by Piece.”		
Parent Coaching	Providing individualized parent coaching in the home, at the site or during parent-child visits.		
Court Advocacy	Attend juvenile/family court with participants; prepare and submit client progress reports for case workers and attorneys when necessary.		
Early Childhood	Working with families with children 0-3, providing developmentally-appropriate parent-child activities, skills-based parenting classes, coaching, developmental screenings, and court advocacy and support.		
After School and Meta Media	Our after-school program is geared toward children grades 3-8. The program runs Monday through Friday from 3-6. The children learn and are exposed to everything from sports to STEM activities. This is an enrichment program measured by improvements in behavior and academics from the children's respective schools.		
The Family Store	Via community donations of food and clothing, we can open our doors weekly to the community and daily to our families in need. They can shop our food pantry and clothing closet and take from it what they need.		

Other Services:	
Illinois Welcoming Center	<p>Sponsored by the City of Evanston and Family Focus Evanston, we offer a one-stop center and partner for families offering comprehensive services in a convenient location and in an environment that understands and affirms culture and language.</p> <p>We conduct one on one assessments and offer referrals and application assistance for:</p> <ul style="list-style-type: none"><li>• mental health</li><li>• Early Childhood</li><li>• Adolescents</li><li>• WIC</li><li>• TANF/SNAP</li><li>• Employment</li><li>• Immigration Information</li><li>• Medicaid</li><li>• ITIN Applications and more</li></ul>


**CONTACT INFORMATION**

**COOK REGION**

	<b>Family Focus Lawndale</b> <b>3517 W. Arthington, Chicago, IL 60624</b>		
Contact(s):	<b>Darren Harris</b> <a href="mailto:Darren.Harris@family-focus.org">Darren.Harris@family-focus.org</a>		<b>Sherneron Hilliard</b> <a href="mailto:sherneron.hilliard@family-focus.org">sherneron.hilliard@family-focus.org</a>
Contact(s) Title:	<b>Center Director-FAC Program Manager</b>		<b>Program Vice President</b>
Office Phone:	<b>773.722.5057</b>		Fax <b>773.722.5160</b>
DCFS Contacts:	Patrice Rogers Program Manager	815-523-1475	<b>Send all referrals to:</b> <a href="mailto:DCFS.FACReferrals@illinois.gov">DCFS.FACReferrals@illinois.gov</a>
Website Address:	<a href="http://www.family-focus.org">www.family-focus.org</a>		
<b>SERVICE</b>	<b>SERVICE DESCRIPTION</b>		
Case Management	Overall service coordination; Direct services staff works directly and indirectly on behalf of individual participants and families in need of services. The goal is to expedite the participant’s use of services along a continuum of care, and to restore and fully maintain the participant’s independent functioning possible.		
Client Support (direct) Alumni Drop-In Center	Clothing, bus passes, and assistance with obtaining birth certificates, IDs, etc. for DCFS Alumni under 30 years of age. Same services available to other program participants based on availability of funds.		
Parenting Classes	Provide parental education in a group setting using the evidence-based parenting curriculum “Parenting Piece by Piece.”		
Parent Coaching	Providing individualized parent coaching in the home, at the site or during parent-child visits.		
Court Advocacy	Attend juvenile/family court with participants; prepare and submit client progress reports for case workers and attorneys when necessary.		
Early Childhood	Working with families with children 0-3, providing developmentally-appropriate parent-child activities, skills-based parenting classes, coaching, developmental screenings, and court advocacy and support.		
21 <sup>st</sup> Century After School	Provide enrichment activities to elementary school children in schools providing enrichment activities (homework help, STEM, art, etc.).		
Mental Health Trauma Counseling (Referrals to Family Focus Englewood)	Provide community and DCFS referred mental health support and trauma informed intervention services for families with children 13 years and under who have been exposed to any traumatic event.		
Doula Services	Provides supportive services to a mom, partner and family through stages of childbirth. They also provide pre-natal and post-natal information, developmental and newborn education. Lastly, the Doula will provide lactation support and prenatal group classes.		
Fatherhood Initiative	The goals of Family Focus’ Fatherhood Initiative are to positively involve fathers in parenting and to reduce the risk for abusive and neglectful parenting attitudes and practices among fathers. Provide parental education in a group setting using the evidence-based parenting curriculum “24/7 Dad.”		
Benefits Access Network (BAN)	Community Access to public assistance applications like SNAP and Medicaid with the ability to refer for other benefits like WIC and LIHEAP.		

## CONTACT INFORMATION

COOK REGION

	<b>Family Focus Belmont Cragin-Cicero, Nuestra Familia</b> 4878-80 W. Armitage Ave, Chicago, IL 60639 1500 S. 59 <sup>th</sup> Street Cicero, IL 60804		
Contact(s):	<b>Alfredo Calixto</b> <a href="mailto:Alfredo.Calixto@family-focus.org">Alfredo.Calixto@family-focus.org</a>		<b>Darrin Johnson</b> <a href="mailto:Darrin.Johnson@family-focus.org">Darrin.Johnson@family-focus.org</a> ;
Contact(s) Title:	<b>Program Manager</b>		<b>Program Vice President</b>
Office Phone:	<b>773.276.0940</b>		Fax <b>773.276.0980</b>
DCFS Contacts:	John Patterson DCFS Monitor	312-328-2251	Send all referrals to: <a href="mailto:DCFS.FACReferrals@illinois.gov">DCFS.FACReferrals@illinois.gov</a>
Website Address:	<b><a href="http://www.family-focus.org">www.family-focus.org</a></b>		
SERVICE	SERVICE DESCRIPTION		
Case Management	Overall service coordination; Direct services staff works directly and indirectly on behalf of individual participants and families in need of services. The goal is to expedite the participant's use of services along a continuum of care, and to restore and fully maintain the participant's independent functioning possible.		
Client Support (direct) Alumni Drop-In Center	Clothing, bus passes, and assistance with obtaining birth certificates, IDs, etc. for DCFS Alumni under 30 years of age. Same services available to other program participants based on availability of funds.		
Parenting Classes	Provide parental education in a group setting using the evidence-based parenting curriculum "Parenting Piece by Piece."		
Parent Coaching	Providing individualized parent coaching in the home, at the site or during parent-child visits.		
Court Advocacy	Attend juvenile/family court with participants; prepare and submit client progress reports for case workers and attorneys when necessary.		
Early Childhood	Working with families with children 0-3, providing developmentally-appropriate parent-child activities, skills-based parenting classes, coaching, developmental screenings, and court advocacy and support.		
21 <sup>st</sup> Century After School	Provide enrichment activities to elementary school children in schools providing enrichment activities (homework help, STEM, art, etc.).		
Immigration	Citizenship, DACA Renewals, Renewal for Legal Permanent Resident Cards, Know Your Rights Workshops. Etc.		
Illinois Welcoming Center and Immigrant and Refugee Program	Citizenship, DACA Renewals, Renewal for Legal Permanent Resident Cards, Know Your Rights Workshops. Etc.		
Fatherhood Initiative	The goals of Family Focus' Fatherhood Initiative are to positively involve fathers in parenting and to reduce the risk for abusive and neglectful parenting attitudes and practices among fathers. Provide parental education in a group setting using the evidence-based parenting curriculum "24/7 Dad."		



## CONTACT INFORMATION


COOK REGION

Organization:	<b>Latino Resource Institute of Illinois</b> <b>8910 S. Commercial Ave, Chicago, IL 60617</b>		
Contact(s):	<b>Hector Obregon-Luna</b> <a href="mailto:hobregon@latinoresourceinstituteil.org">hobregon@latinoresourceinstituteil.org</a>		
Contact(s) Title:	<b>Program Director</b>		
Office Phone:	<b>773.356.5923/Alternate: 708-714-4423</b>		Fax: <b>773.356.5925</b>
DCFS Contacts:	John Patterson DCFS Monitor	312-328-2251	<b>Send all referrals to:</b> <a href="mailto:DCFS.FACReferrals@illinois.gov">DCFS.FACReferrals@illinois.gov</a>
Website Address:	<a href="http://www.lrii.org">http://www.lrii.org</a>		
SERVICE	SERVICE DESCRIPTION		
Case Management	The Case Managers of the Family Advocacy Center at Latino Resource Institute of Illinois assist families to find solutions through many services provided through in home case management services, supportive services, advocacy, crisis intervention, referral, and linkage. Case management is provided by referrals from DCFS, community walk-ins and IWC referrals. Case management is available in English or Spanish.		
Parenting Classes	A 12-week Bilingual (Spanish/English) Program developed to help parents restructure their beliefs, forms of parenting and ways to raise children in their cultural upbringing. In this way our program helps parents, strengthen their parenting skills to raise a child in today's uncertain and dangerous world. They are exposed to resources and tools to develop and use nonviolent discipline techniques, instill confidence in their child and encourage mutual respect. LRIL's staff works above and beyond to keep families together.		
Anger Management	The Case Managers of the Family Advocacy Center at Latino Resource Institute of Illinois assist families to find solutions through many services provided through in home case management services, supportive services, advocacy, crisis intervention, referral, and linkage. Case management is provided by referrals from DCFS, community walk-ins and IWC referrals. Case management is available in English or Spanish.		
General Counseling	Bilingual (English/Spanish) mental health and general counseling of Social-emotional and behavioral counseling services are offered to adults, couples, and youth. Interventions utilized with clients during counseling can include behavior management, interpersonal skills training, emotion regulation, identifying triggers and thought stopping with cognitive behavioral therapy. These techniques and multi- international theoretical approaches help clients understand different facets of their mental health concerning processing trauma, coping skills, maladaptive behaviors, family/relationship dynamics, and multi-systemic issues.		
Client Support (direct) Alumni Drop-In Center Transportation Assistance	Referrals to food pantries, emergency meals, clothing and referrals for rental assistance, obtaining birth certificates and state identification cards and driver's license, etc. Buss Passes, Lyft and Uber support when attending appointments, job interviews, provider meetings, etc. All direct support is subject available funds		
Domestic Violence Intervention Program	The Domestic Violence Intervention Program for offenders, a 26 weeklong class, based in the Duluth Model, is designed to help perpetrators analyze, identify, and name their beliefs that led them to use violence. They are guided to question their belief and identify healthy solutions to implement in their relationship. Helping them become accountable of their abusive acts is the main focus of the program.		

Substance Abuse	<p>A fifteen (15) week program of two (2) hour long equaling to 30 hours and client-based approach to drug rehabilitation, we aim these goals as our top priorities:</p> <ul style="list-style-type: none"> <li>• Healing each client’s body, mind, and soul.</li> <li>• Empowering clients to feel confident and secure after treatment.</li> </ul> <p>Addressing co-occurring mental health conditions to improve client wellness.</p>
Community Referrals	<p>LRII’S Staff familiar with other partnering CBOs and agencies connect families with a variety of specialized community resources to meet their complex interplay of needs. Using a community- collaborative model, staff make effective referrals within a network of numerous agencies that work toward the common goal of successful client outcomes. Common referrals include housing, legal services, education, and financial assistance.</p>
Other Services:	
Illinois Welcoming Center and Illinois Coalition for Immigrant and Refugee Rights	<p>Latino Resource Institute of Illinois through the Welcoming Center and Illinois Coalition for Immigrant and Refugee Rights Can:</p> <ul style="list-style-type: none"> <li>• Can help immigrant families apply for public aid benefits such as; Medicaid, SNAP (link card), TANF, Child Support and other public aid programs as long as they’re eligible.</li> <li>• Provide information and referrals for other services available in the community.</li> <li>• Provide interpretation and translation services when accessing these programs.</li> <li>• Assist with the application and navigation process for other non- IDHS services such as rental assistance, Driver License/ID applications, Social Security programs, passport applications and several other services.</li> <li>• For asylee seekers, we can help with change of address and change of venue.</li> <li>• IWC serve walk-in customers as well as refer customers from other IDHS offices, community providers, or community members.</li> </ul> <p>Welcoming Centers host a variety of community education workshops to help immigrants and LEP populations learn about their rights and responsibilities.</p>

## CONTACT INFORMATION

COOK REGION

Organization:	 <b>Midwest Asian Health Association</b> Counseling and Mental Health <b>218 W. 26<sup>th</sup> Street</b> <b>Chicago, IL 60616</b>		
Contact(s):	<b>Omar Abead</b> <a href="mailto:omarabead@maha-us.org">omarabead@maha-us.org</a>		<b>Jing Zhang, PhD</b> <a href="mailto:jingzhang@maha-us.org">jingzhang@maha-us.org</a>
Contact(s) Title:	<b>Program Coordinator</b>		<b>Program Director</b>
Office Phone:	<b>312-225-8659</b>		<b>312-225-8708</b>
DCFS Contacts:	John Patterson DCFS Monitor	312-328-2251	Send all referrals to: <a href="mailto:DCFS.FACReferrals@illinois.gov">DCFS.FACReferrals@illinois.gov</a>
Website Address:	<a href="http://www.maha-us.org">www.maha-us.org</a>		
<b>SERVICE</b>	<b>SERVICE DESCRIPTION</b>		
Case management and advocacy	Provide ongoing case management to cases referred from DCFS and walk-in cases. Provide support and referral services to the clients, both internally to other services provided by MAHA and externally to community partners.		
Parenting counseling and coaching	Provide linguistically and culturally appropriate parenting support group and personalized parenting class based on age groups.		
Alumni services	Provide bus passes, clothing, assistance with obtaining Birth Certificates and IDs, etc. for DCFS alumni under 30 years of age (when funds are available).		
Community outreach and education	Conduct community and school outreach to promote the awareness of the FAC program and services using evidence-based health outreach materials including social media posts, posters, and community meetings.		

\*Services are available in English, Mandarin, Cantonese, and Spanish

***Additional Services listed on the next page.***


**Other MAHA Program Services:**

Community Mental Health Clinic (CARF accredited) Substance use treatment	Individual, couples, and family therapy, school consultations, community support, mental health workshops, psychiatric services using person-centered, and Trauma informed care approach. State certified Level 1 substance use treatment services to provide individual and group counseling.
Gambling and substance prevention and education	Community prevention education and outreach to Asian and Latinx youth and families in Chinatown and southwest side of Chicago.
Trauma informed Learning Cohort	The program provides mental health leadership training to the community partners and parenting classes to the clients.
Employment services	Employment services include services to people with disabilities and mental health illness, employment preparation and placement, summer youth employment, restaurant workers upskill training.
Navigator health insurance and benefit enrollment services	Assist eligible clients to enroll in health insurance programs including ACA, Medicaid, CHIP, Medicare, and benefit programs such as SNAP and LIHEAP. The program also provides post-enrollment services to clients who have applied for benefits. Services are available in English, Mandarin, Cantonese, and Spanish.
Monthly health screening	Health screening tests include Hepatitis B, diabetes, hypertension, cholesterol level, kidney function, liver function, thyroid, H. Pylori and other blood indicators, osteoporosis, and blood pressure.
Immunization	Monthly immunization events to provide Hepatitis A and B, Pneumonia, Shingles, HPV, Tdap, flu, Covid-19, and other vaccinations.
Hepatitis B and disease prevention programs	Hepatitis B education and screening, Alzheimer’s disease prevention education, prescreening and linkage to care, TB prevention education, and community needs assessment and intervention through Healthy Chicago Equity Zones Initiative.
Food Pantry (starting from the 2 <sup>nd</sup> week of January 2024)	The food pantry will open from 2:30 pm to 4:30 pm, Thursday and 10:00 am to 12:00 pm, Friday every week except holidays for residents living in 60616 zip code area.

\* All services are available in English, Mandarin, and Cantonese

## CONTACT INFORMATION

COOK REGION

Organization:	 <p style="text-align: center;"><b>Mujeres Latinas en Acción</b></p>		
Contact(s):	<b>Shatna Osorno</b> <a href="mailto:sosorno@mujereslat.org">sosorno@mujereslat.org</a>		<b>Linda X. Tortolero</b> <a href="mailto:ltortolero@mujereslat.org">ltortolero@mujereslat.org</a>
Contact(s) Title:	<b>Program Director</b>		<b>President and CEO</b>
Office Phone:	<b>773-890-7676</b>		Fax: <b>773-890-7650</b>
DCFS Contacts:	John Patterson DCFS Monitor	312-328-2251	<b>Send all referrals to:</b> <a href="mailto:DCFS.FACReferrals@illinois.gov">DCFS.FACReferrals@illinois.gov</a>
Website Address:	<a href="http://www.mujereslatinasenaccion.org">www.mujereslatinasenaccion.org</a>		
<b>PARENT SUPPORT PROGRAM SERVICES</b>	<b>SERVICE DESCRIPTION</b>		
Parent Support Group	A 15-week parenting education session to strengthen the parent-child bond, shift behaviors in children and youth in high-risk situations, and increase parenting skills. Our goal is to stop the perpetuation of abuse by educating parents about positive modeling to children.		
Client Support (direct) Alumni Drop-In Center	Clothing, bus passes, and assistance with obtaining birth certificates, IDs, etc. for DCFS Alumni under 30 years of age. Same services available to other program participants based on availability of funds.		
Counseling	Our staff are trained, trusted members of the community that take a strengths-based approach to parenting skills and one-one counseling; using a cultural-framework that is respectful, engaging, and proven-effective.		
Supervised Visitation	offers court-ordered supervised visits for visiting parents and their children. Visits are opportunities for parents and children to develop bonds in a monitored, safe, and healing environment.		
Safe Exchanges	are also court-ordered and ensure that children can safely be exchanged between the residential and visiting parents and that all parties feel safe. All interactions are closely observed. and safety is prioritized.		
Transitional & Referral Planning	A transition plan is developed with the parents so they can continue their healing journey. This can include internal referrals to other services or programs at MLEA, and/or external referrals to our partner organizations.		
Other Programs <ul style="list-style-type: none"> <li>• Latina Leadership</li> <li>• Empresarias Del Futuro</li> <li>• Domestic Violence</li> <li>• Sexual Assault Program</li> </ul>	<ul style="list-style-type: none"> <li>• Continuing in their transformation, many participants become active in the Latina Leadership, Empresarias Del Futuro, and/or Community Engagement programs at Mujeres. Our Latina Leadership program trains and supports Latina women (many of whom are survivors) to lead MLEA's Community Engagement and Mobilization Program. The program engages leaders on grassroots organizing movements around areas identified by the community. Empresarias Del Futuro is a training program and curriculum designed for Latina women who want to initiate or expand a small business.</li> <li>• Crisis intervention, 24-hour crisis hotline, individual and group counseling, court advocacy, community education, professional training, and referrals to shelters and other resources.</li> <li>• Counseling, therapy, crisis intervention, community education, legal and medical advocacy, professional training in the area of sexual violence, and training for program volunteers.</li> </ul>		

*For More Information:*


**Pilsen HQ**  
 2124 W. 21<sup>st</sup> Place  
 Chicago, IL 60608  
 773.890.7676

**Brighton Park**  
 4700 S. California Ave  
 Chicago, IL 60632  
 773.890.8620

**West Suburban Office**  
 7222 W. Cermak Road. 509  
 North Riverside, IL 60546  
 708.442.1299

24-Hour Domestic Violence Crisis Hotline: 312.738.5358 /24-Hour Chicago Rape Crisis Hotline: 888.293.2080

**CONTACT INFORMATION COOK REGION**

	<p><b>Sankofa Safe Child Initiative</b>  <b>4040 W. Roosevelt Road, Chicago, IL 60624</b>  <b>457 E. 79<sup>th</sup> St, Chicago, IL 60621</b></p> <p>“Looking Back To Go Forward”</p> <p align="right">24 Hour Helpline 1-844-669-5049</p>		
	<p>Contact(s): <b>Dr. Annetta Wilson</b></p>	<p><b>Ed Bickham</b>  <a href="mailto:Ed.Bickham@illinois.gov">Ed.Bickham@illinois.gov</a></p>	<p><b>Antoinette Mayfield</b>  <a href="mailto:Antoinette.Mayfield2@illinois.gov">Antoinette.Mayfield2@illinois.gov</a></p>
<p>Contact(s) Title: <b>CEO</b></p>	<p><b>Westside Program Manager</b></p>	<p><b>Southside Program Manager</b></p>	
<p>Office Phone:</p>	<p><b>773-542-9900</b>  <b>Fax: 773-542-9790</b></p>	<p><b>773-874-7233</b>  <b>Fax: 773-874-4311</b></p>	
<p>DCFS Contacts:</p>	<p>John Patterson  DCFS Monitor  312-328-2251</p>	<p><b>Send all referrals to:</b>  <a href="mailto:DCFS.FACReferrals@illinois.gov">DCFS.FACReferrals@illinois.gov</a></p>	
<p>Website Address:</p>	<p><a href="http://www.sankofasafechildinitiative.org">www.sankofasafechildinitiative.org</a> General Email: <a href="mailto:wsafechild@sbcglobal.net">wsafechild@sbcglobal.net</a></p>		
<b>SERVICE</b>	<b>SERVICE DESCRIPTION</b>		
Case Management	Overall service coordination; staff works directly and indirectly on behalf of individual clients and families in need of services.		
Client Support (direct) Alumni Drop-In Center	Clothing, bus passes, and assistance with obtaining birth certificates, IDs, etc. for DCFS Alumni under 30 years of age. Same services available to other program participants based on availability of funds.		
Anger Management Program	Developed to help an individual gain better control over their emotions in order to prevent outbursts that may lead to other negative outcomes. The goal is to help an individual develop healthy skills and strategies for dealing with stresses, pressures and other situations that may prompt feelings of anger. We also use conflict resolution in our classes.		
Parenting Class Program	Developed to help and strengthen parents to raise a child in today’s uncertain and dangerous world. The goal is to help a parent develop and use nonviolent discipline techniques, instill confidence in their child and encourage mutual respect. Sankofa’s mission is to provide trauma informed supportive services.		
Counseling Program	Developed for individuals, couples and families to create a process of working together to identify areas of growth and build on areas of strength to help lead healthier and fuller lives. The goal is to help individuals, couples and families gain a new perspective on their situation, help address those situations and focus on practical solutions to move forward with their lives. We offer individual and group therapy.		
Grandparents Raising Grandchildren	Created in early 2002 in response to the large number of grandparents making calls to Sankofa for assistance with their grandchildren. We use the village concept.		
Domestic Violence Program	Developed to provide specialized service customized for individuals who have committed acts of domestic violence against their spouse or partner. The goal is to help individuals to recognize, understand and ultimately change their abusive behavior. Currently have a facilitator going through training to begin these services.		
Innovative Intergenerational Activities	Includes but not limited to: Community Gardening Project which promotes communication between generations and teaches how to maintain garden, promotes healthy eating exercise which combats obesity. We also have events that we do yearly; such as Girls Speak Out. Also have our annual back to school event.		


**CONTACT INFORMATION**

**COOK REGION**

Organization:	<b>SOS Children’s Villages Illinois Casa Tepeyac</b> 4538 South Hermitage, Chicago, IL 60609		
Contact(s):	<b>Rodolfo Rodriguez</b> <a href="mailto:rrodriguez@sosillinois.org">rrodriguez@sosillinois.org</a>	<b>Christie Richardson</b> <a href="mailto:crichardson@sosillinois.org">crichardson@sosillinois.org</a>	
Contact(s) Title:	<b>Family Support Supervisor</b>		<b>Deputy Director, Family and Community Enrichment</b>
Office Phone:	<b>312-965-4778</b>		<b>773-247-7794</b>
DCFS Contacts:	John Patterson DCFS Monitor	312-328-2251	<b>Send all referrals to:</b> <a href="mailto:DCFS.FACReferrals@illinois.gov">DCFS.FACReferrals@illinois.gov</a>
Website Address:	<a href="http://www.sosillinois.org">www.sosillinois.org</a>		
<b>SERVICE</b>	<b>SERVICE DESCRIPTION</b>		
Parent Education Classes	Psychoeducational and Life Skills group classes for parents; strength-based curriculum with variety of topical courses. Classes held on-site, and off-site as requested by other organizations		
Parent Coaching	One-on-one parent coaching with concentration on developing parenting skills: understanding child development; healthy discipline and structure in the home; providing for their children’s safety and well-being; observation of parent/child visits; 12 weeks, 1 hour per week in clients’ home.		
Client Support (direct)	Assistance obtaining ID, SSI card, birth certificate, etc. Donation room with clothing, hygiene products, and other household items as funds are available.		
Court Advocacy	Attend juvenile/family court with clients; prepare and submit client progress reports for case workers and attorneys when necessary		
Community Outreach	Host events for clients including holiday parties and back to school fairs; attend community events with clients to educate and access community services.		
DCFS Alumni Services	Support for Alumni including help with securing documents (ID/DL, etc.); transportation when seeking new job; housing referrals and applications; connecting to community-based services.		
Linkages to Resources	All clients are assessed to determine individual needs with linkage to community and government organizations as applicable.		
Family Visitation Site	Host family visits for caseworkers/clients as requested		
Housing Assistance	Assistance with housing search, completing paperwork/applications etc.		
Case Management	Family Support Specialists work with client and the client’s caseworker to support overall access to services; provide progress reports to caseworkers as needed		
Financial Literacy	DCFS Certified Support Specialist works with youths on important financial topics such as learning how to open a bank account, what a credit score is, debit card versus credit card and the importance of having a budget.		

**CONTACT INFORMATION**

**NORTHERN REGION**

 <p><b>FAMILY FOCUS</b></p>	<p align="center"><b>Family Focus Aurora</b> 1444 N. Farnsworth Aurora, IL 60505</p>		
<p>Contact(s):</p>	<p><b>Darrin Johnson</b> <a href="mailto:Darrin.Johnson@family-focus.org">Darrin.Johnson@family-focus.org</a></p>		<p><b>Ternesha Gant</b> <a href="mailto:Ternesha.Gant@family-focus.org">Ternesha.Gant@family-focus.org</a></p>
<p>Contact(s) Title:</p>	<p><b>Program Manager and Vice President</b></p>		<p><b>Family Advocate and Intake Coordinator</b></p>
<p>Office Phone:</p>	<p><b>630.844.2550</b></p>		<p align="right">Fax <b>630.844.2569</b></p>
<p>DCFS Contacts:</p>	<p align="center">John Patterson DCFS Monitor</p>	<p align="center">312-328-2251</p>	<p><b>Send all referrals to:</b> <a href="mailto:DCFS.FACReferrals@illinois.gov">DCFS.FACReferrals@illinois.gov</a></p>
<p>Website Address:</p>	<p><b><a href="http://www.family-focus.org">www.family-focus.org</a></b></p>		
<p align="center"><b>SERVICE</b></p>	<p align="center"><b>SERVICE DESCRIPTION</b></p>		
<p>Case Management</p>	<p>Overall service coordination: Direct services staff works directly and indirectly on behalf of individual participants and families in need of services. The goal is to expedite the participant’s use of services along a continuum of care, and to restore and fully maintain the participant’s independent functioning possible.</p>		
<p>Client Support (direct) Alumni Drop-In Center</p>	<p>Clothing, bus passes, and assistance with obtaining birth certificates, IDs, etc. for DCFS Alumni up to 30 years of age. Same services available to other program participants based on availability of funds.</p>		
<p>Parenting Classes</p>	<p>Provide parental education in a group setting using the evidence-based parenting curriculum “Parenting Piece by Piece.”</p>		
<p>Parent Coaching</p>	<p>Providing individualized parent coaching in the home, at the site or during parent-child visits.</p>		
<p>Court Advocacy</p>	<p>Attend juvenile/family court with participants; prepare and submit client progress reports for case workers and attorneys when necessary.</p>		
<p>Early Childhood</p>	<p>Working with families with children 0-3, providing developmentally appropriate parent-child activities, skills-based parenting classes, coaching, developmental screenings, and court advocacy and support.</p>		
<p>21<sup>st</sup> Century After School</p>	<p>Provide enrichment activities to elementary school children in 3 schools and teens in one high school, providing enrichment activities (homework help, STEM, art, etc.).</p>		
<p>Immigration</p>	<p>– IWC/IFRP: Working with undocumented individuals to help them obtain requisite work documents.</p>		
<p>INC Board</p>	<p>Working with individuals to provide insight into mental health education and treatment.</p>		
<p>Fatherhood Initiative</p>	<p>The goals of Family Focus’ Fatherhood Initiative are to positively involve fathers in parenting and to reduce the risk for abusive and neglectful parenting attitudes and practices among fathers. Provide parental education in a group setting using the evidence-based parenting curriculum “24/7 Dad.”</p>		



CONTACT INFORMATION

NORTHERN REGION

Organization:	<p><b>NICASA Behavioral Health Center</b>  <b>Judy H. Fried Center</b>  <b>2031 Dugdale Ave. North Chicago, IL 60064</b></p>		
Contact(s):	<p><b>Sindy Guerra</b>  <a href="mailto:sguerra@nicasa.org">sguerra@nicasa.org</a></p>	<p><b>Linda Snelten</b>  <a href="mailto:lsnelten@nicasa.org">lsnelten@nicasa.org</a></p>	
Contact(s) Title:	<p><b>Program Manager</b></p>		<p><b>Chief Operating Officer</b></p>
Contact:	<p><b>Sindy Guerra</b>, <a href="mailto:sguerra@nicasa.org">sguerra@nicasa.org</a></p>		<p><b>Family Advocacy Center</b>  <b>Coordinator</b></p>
Office Phone:	<p><b>847-785-8660</b></p>		<p>Fax: <b>847-785-8665</b></p>
DCFS Contacts:	<p>Patrice Rogers  Program Manager</p>	<p>815-523-1475</p>	<p>Send all referrals to:  <a href="mailto:DCFS.FACReferrals@illinois.gov">DCFS.FACReferrals@illinois.gov</a></p>
Website Address:	<p><a href="http://www.nicasa.org">www.nicasa.org</a></p>		
SERVICE	SERVICE DESCRIPTION		
Case Management	<p>Overall service coordination. Staff provide a comprehensive assessment to determine family needs. Caseworkers advocate and coordinate referrals and services, both directly and indirectly, to address the family’s needs. This includes referrals to services not provided internally, across other locations, by Nicasa (e.g. domestic violence counseling, in-patient substance abuse treatment, and psychiatric services). An aftercare plans help retention of strengths and skills learned from the program. Helping to keep families together and promote safety, permanency, and well-being across the family unit.</p>		
Parent and Youth Support, Training and Family Development	<p>Parenting classes for families at-risk of separation and/or to enhance current skills to strengthen the family unit. Client encouragement, empowerment, and soft skill training to assist in identifying tools and solutions to address their challenges.</p>		
DCFS Extended Family Support Program	<p>Provide support, advocacy, parenting classes, and coaching to assist with housing (application), connect families with resources to address housing and financial needs, and stabilize the family.</p>		
DHS Service Assistance	<p>WIC, TANF, Medicaid, SNAP, healthcare, childcare referrals and assistance with paperwork.</p>		
Home Visits	<p>After assessment, staff conduct home visits (initially to determine weekly or less than in-person contacts, ongoing home visits minimally 2 times per month, and follow-up when clients miss 1 or more appointments/classes without prior notification to staff.</p>		
Client Assistance	<p>Food, clothing, shelter, and assistance with obtaining legal documents, IDs, applying for state benefits.</p>		
Housing Assistance	<p>Housing location and referral services. Assistance with paperwork and financial assistance for rent/utility assistance <b>(when funding is available)</b></p>		
Community Outreach	<p>Host public awareness events and activities to inform individuals of resources and services available to them.</p>		
Transportation Assistance	<p>Bus passes, gas cards, and rideshare gift cards to help clients attend appointments, job interviews, housing appointments, behavioral and physical healthcare appointments, provider meetings, etc. <b>(when funding is available)</b></p>		
Employment Readiness Training	<p>Resume writing, job search, application assistance, and soft skills training.</p>		
DCFS Alumni Service Drop-In Center	<p>Staff provide aid in locating housing, obtaining employment, learning life skills, and developing goals via individual sessions. Provide transportation, connection with other resources, and referrals to programs in the community.</p>		

Organization:	<b>Sinnissippi Centers</b> 2611 Woodlawn Road, Sterling, IL 61081 524 W. Stephenson St. Suite 340, Freeport, IL 61032		
Contact(s):	<b>Jordan Clapper</b> <a href="mailto:jordanclapper@sinnissippi.com">jordanclapper@sinnissippi.com</a>	<b>Amanda Rousonelos</b> <a href="mailto:amandarousonelos@sinnissippi.com">amandarousonelos@sinnissippi.com</a>	
Contact(s) Title:	<b>FAC Supervisor</b>	<b>FAC Program Director</b>	
Office Phone:	<b>815-625-0013</b>	Fax:	<b>(815) 625-0197</b>
DCFS Contacts:	Patrice Rogers Program Manager	815-523-1475	<b>Send all referrals to:</b> <a href="mailto:DCFS.FACReferrals@illinois.gov">DCFS.FACReferrals@illinois.gov</a>
Website Address:	<a href="http://www.sinnissippi.org">www.sinnissippi.org</a>		
SERVICE AREA:	<b>WHITESIDE, CARROLL, OGLE, LEE, JO DAVIES, AND STEPHENSON COUNTIES</b>		
<b>SERVICE</b>	<b>SERVICE DESCRIPTION</b>		
Parent Education	A wide array of offerings for parent education, utilizing evidenced-based programming, such as: Nurturing Parent, Circle of Security and Conscious Discipline. Parent Education services are offered in a home-based, office-based and in a group setting. Ongoing Parent Support utilizing the Parent Café model.		
Financial Literacy	Financial education offerings for teens and adults using the FDIC Money Smart and DCFS Countdown to 21 curricula.		
DCFS Alumni Services	FAC staff can assist DCFS alumni under 30 years of age obtain copies of important documents, including birth certificate, social security card, medical records. Some funds available for clothing and bus passes.		
Case Management	Overall service coordination: Direct services staff works directly and indirectly on behalf of individual clients and families in need of services. The goal is to expedite the client's use of services along a continuum of care, along with connecting clients to area community resources.		
Community Outreach	Provide parent education and support at various community events		
Transportation Assistance	Assistance teaching clients to utilize the rural bus system		
Housing Assistance	Housing search/location services, assistance with paperwork and financial assistance for rent/utility assistance		

**CONTACT INFORMATION**

**NORTHERN REGION**

Organization:	<b>SPANISH COMMUNITY CENTER</b> 309 N Eastern Ave, Second Floor, Joliet, IL 60432 555 S. Schuyler Ave, Ste 240, Kankakee, IL 60901		
Contact(s):	<b>Isolina Herrera</b> <a href="mailto:isolina@spanishcenter.org">isolina@spanishcenter.org</a>	<b>Melany Gomez</b> <a href="mailto:melany@spanishcenter.org">melany@spanishcenter.org</a>	
Contact(s) Title:	<b>Program Lead</b>		<b>Kankakee Lead</b>
Office Phone:	<b>815-727-3683 ext. 5008 (815-955-5472cell)</b>		Fax <b>815-714-6226</b>
DCFS Contacts:	Patrice Rogers Program Manager	815-523-1475	<b>Send all referrals to:</b> <a href="mailto:DCFS.FACReferrals@illinois.gov">DCFS.FACReferrals@illinois.gov</a>
Website Address:	<a href="http://www.spanishcenter.org">www.spanishcenter.org</a>		
Service Area	<b>Will and Kankakee Counties</b>		
<b>SERVICE</b>	<b>SERVICE DESCRIPTION</b>		
Case Management	Families, with the assistance of staff, formulate a personalized support plan to address a range of needs while considering social barriers and individual circumstances. Families then receive continual and coordinated care to secure resources for evolving needs and ensure participation in relevant services. The ultimate objective is to improve family functioning and cultivate self- sufficiency.		
Client Support (direct) Alumni Drop-In Center	Clothing, bus passes, and assistance with obtaining birth certificates, IDs, etc. for DCFS Alumni up to 30 years of age. Same services available to other program participants based on availability of funds.		
Court Advocacy	The purpose of this service is for staff to inform and assist clients with family court cases. Although staff are neither attorneys nor legal representatives, they assist in filing proper paperwork and provide education about the legal system and companionship during the petition and court hearing processes. Families receive assistance with civil petitions including marriage dissolution, child support, paternity and child custody, orders of protections, and guardianships.		
Parent Training	Classes are designed to help parents recognize personal and parenting strengths, manage stress, model appropriate desired behavior, learn problem-solving skills, establish and maintain reasonable limits, and recognize the benefits of building relationships. Currently we are offering an 8-week online parenting course.		
Community Referrals	Staff connect families with a variety of specialized community resources to meet their complex interplay of needs. Using a community- collaborative model, staff make effective referrals within a network of numerous agencies that work toward the common goal of successful client outcomes. Common referrals include housing, counseling, and financial assistance.		
Home Furnishing	As approved partner agents, staff submit referrals for clients to a local organization that provides furniture, household items, and clothing. The referral is facilitated by providing transportation and helpers to pick up and deliver the items to families' homes.		
Community Outreach	While outreach efforts enable families to learn about available comprehensive services and encourage participation, community workshops provide information about topics pertinent to their identified needs. In partnership with local service providers, families receive training in a variety of areas such as tenant rights, financial aid for college students, and mental health.		

## CONTACT INFORMATION

NORTHERN REGION

Organization:	<b>YWCA - Northwestern Illinois</b> <b>La Voz Latina</b> <b>4990 East State Street, Rockford, IL 61108</b> <b>8600 US-14, Suite212, Crystal Lake, IL 60012</b>		
Contact(s):	<b>Kristian Wanland</b> <a href="mailto:Kristianb@ywcanwil.org">Kristianb@ywcanwil.org</a>		<b>Luz Ramirez</b> <a href="mailto:Luz.Ramirez@ywcanwil.org">Luz.Ramirez@ywcanwil.org</a>
Contact(s) Title:	<b>Director, Family Services</b>		<b>Chief Administrative Officer</b>
Office Phone:	<b>815-968-9681 Ext. 208</b>		Fax: <b>815-968-9858</b>
DCFS Contacts:	Patrice Rogers Program Manager	815-523-1475	Send all referrals to: <a href="mailto:DCFS.FACReferrals@illinois.gov">DCFS.FACReferrals@illinois.gov</a>
Website Address:	<a href="http://www.ywcanwil.org">www.ywcanwil.org</a>		
Service Area:	<b>Boone, Winnebago, and McHenry Counties</b>		
<b>SERVICE</b>	<b>SERVICE DESCRIPTION</b>		
Alumni Services Drop-In Center	Assist clients that are DCFS Alumni; ages 18-30 with the following: <ul style="list-style-type: none"> <li>• Copies of birth certificate, social security card, &amp; medical records</li> <li>• State ID or Driver's License</li> <li>• Bus passes</li> <li>• Housing referrals and application assistance</li> <li>• Connection to service providers as needed</li> </ul>		
Case Management	Case management is an integral part of the family advocacy program and is designed to meet any other identified needs of the participants, including direct services as well as referrals to other providers. Case management varies in length as it is dependent on the specific needs of the individual family.		
Client Support (direct)	Clothing, bus passes, and assistance with obtaining birth certificates, IDs, etc.		
Court Advocacy	Attend juvenile/family court with clients; prepare and submit client progress reports for case workers and attorneys when necessary		
Housing Assistance	Housing search, assistance with completing paperwork and financial assistance for rent/utility assistance		
Life-Skills/Empowerment Training	Budgeting, health and hygiene, parenting, anger management, time management, building healthy relationships, coping skills, etc.		
Parent Education Classes	Parenting classes are offered through the use of <i>Nurturing Parenting Program</i> . Classes are offered in a one-on-one setting and are tailored to the client's specific needs through the completion of an assessment at the beginning of services.		
Community Outreach	Attend various public awareness events and activities in coordination with other area community partners to inform individuals of resources/services available to them		
Transportation Assistance	Bus passes and gas cards-to support clients in attending appointments, job interviews, provider meetings, etc.		
Work Readiness	Resume writing, assistance with job searches, application assistance, soft skills training, mock interviews		

## Additional Services

CCR&R	<ul style="list-style-type: none"> <li>• Child Care Assistance Program- supports income eligible families in paying for childcare.</li> <li>• Provider referrals- supports parents in finding quality childcare that best fits their family needs.</li> <li>• Provider services- Training and technical assistance for childcare providers</li> </ul>
Healthy Families Home Visiting Program	<ul style="list-style-type: none"> <li>• Enrolls families prenatally- up until baby is 3 months of age.</li> <li>• Provides regular home visits and quarterly family outings.</li> <li>• Developmental screenings and assessments</li> <li>• Share information concerning pregnancy and/or parenting, breastfeeding, infant &amp; child development, etc.</li> <li>• Linkages to other community resources as needed</li> </ul>
Partner Abuse Intervention Program (PAIP) Approved provider **Fees apply**	PAIP classes for male perpetrators. Classes are offered in both English and Spanish
Illinois Welcoming Center	<ul style="list-style-type: none"> <li>• IWC can provide comprehensive, linguistically and culturally appropriate information about state and community services to a diverse community.</li> <li>• Assist families in crisis providing immediate and direct assistance for a range of problems including mental health issues, substance abuse, homelessness, hunger, and unemployment, as well as other relevant services.</li> <li>• Serve walk-in customers as well as refer customers from other IDHS offices, community providers, or community members.</li> <li>• Welcoming Centers host a variety of community education workshops to help immigrants and LEP populations learn about their rights and responsibilities.</li> </ul>
Access to Justice	<ul style="list-style-type: none"> <li>• Offers workshops in topics such as: Know Your Rights, Deportation Defense 101, Emergency Family Plan Preparation, Unauthorized Practice of Law, other relevant topics</li> <li>• Can assist in gathering required documentation, help scheduling appointments and accompaniment to assist with interpretations, translation.</li> <li>• Immigration consultations in collaboration with other agencies</li> </ul>
Immigrant Family Resource Program	<ul style="list-style-type: none"> <li>• We can help immigrant families apply for public aid benefits such as: Medicaid, SNAP (link card), TANF, Child Support and other public aid programs as long as they're eligible.</li> <li>• Provide information and referrals for other services available in the community.</li> <li>• Provide interpretation and translation services when accessing these programs.</li> <li>• Assist with the application and navigation process for other non-IDHS services such as: rental assistance, Driver License/ID applications, Social Security programs, passport applications and several other services.</li> </ul>
Literacy Council	<p>Offers free classes in:</p> <ul style="list-style-type: none"> <li>• Academic Skills</li> <li>• Computer/IT</li> <li>• ESL</li> <li>• GED</li> </ul>
YW Tech Lab	<p>Offers classes in Web Development, for more information please go to:  <a href="https://www.ywcanwil.org/economic-empowerment/ywtechlab">https://www.ywcanwil.org/economic-empowerment/ywtechlab</a></p>

## CONTACT INFORMATION

CENTRAL REGION

Organization:	<b>BELLA EASE FAMILY FOCUS</b> 707 Broadway, Quincy, IL 62301		
Contact(s):	<b>Dorinda Smith</b> <a href="mailto:dorinda@bellaease.com">dorinda@bellaease.com</a>	<b>Cheryl Williams</b> <a href="mailto:clwilliams@bellaease.com">clwilliams@bellaease.com</a>	
Contact(s) Title:	<b>Program Coordinator</b>		<b>Executive Director</b>
Office Phone:	<b>217-209-0632</b>		FAX   <b>217-209-0494</b>
DCFS Contacts:	Tahney Fletcher DCFS Monitor	217-685-9742	<b>Send all referrals to:</b> <a href="mailto:DCFS.FACReferrals@illinois.gov">DCFS.FACReferrals@illinois.gov</a>
Website Address:	<a href="http://www.bellaease.com">www.bellaease.com</a>		
Service Area:	<b>Adams, Pike, &amp; Hancock Counties</b>		
SERVICE	SERVICE DESCRIPTION		
Case Management	Assess client’s needs and coordinate services to stabilize, strengthen and sustain families. We support clients with intact and reunification goals as well as offering the same services as DCFS alumni when funds are available.		
Alumni Drop-In Center	Assistance obtaining birth certificates & IDs, bus passes for employment, referrals for housing and assistance completing applications, referrals to community resources, and general support.		
Advocacy	Assist clients in navigating DCFS, private agencies, and court systems. We advocate for clients’ rights and inform them how to properly advocate for themselves.		
Referrals	Link clients with community resources and programs that assist with housing, food & clothing, childcare, mental health, and other services.		
Parenting	Positive Parenting program for intact families, recent reunification, and relative placement.		
Life Skills Training/ Support Groups	Provide workshops, groups, and individualized sessions to assist clients with parenting, healthy relationships, budgeting, life management, goal setting, etc.		
Employment Assistance	Employment program assists clients with resume writing, developing interview and communication skills, and submitting applications.		
Transportation Assistance	Assist with transportation to provider meetings, court, and appointments.		
Youth Services	Teen Reach & CARES: Academic support and life skills development for students in grades 3 <sup>rd</sup> -12th. College Bound: Support for first-generation college students assisting with applications, paperwork, dorm, and class supplies.		
Fatherhood Initiative	The Fatherhood Initiative creates a space for fathers involved with DCFS to share experiences without judgment and learn from other fathers. This program helps fathers engage in the child welfare system while also strengthening their relationship with their children.		

## CONTACT INFORMATION

CENTRAL REGION

Organization:	<b>BELLA EASE FAMILY FOCUS – Jacksonville 307 East Morgan, Jacksonville, IL 62650</b>		
Satellite Locations	<b>Pike County Courthouse, 100 E. Washington, Pittsville, IL Cass and Mt. Sterling coming soon</b>		
Contact(s):	<b>Dorinda Smith</b> <a href="mailto:dorinda@bellaease.com">dorinda@bellaease.com</a>	<b>Cheryl Williams</b> <a href="mailto:clwilliams@bellaease.com">clwilliams@bellaease.com</a>	
Contact(s) Title:	<b>Program Coordinator</b>	<b>Executive Director</b>	
Office Phone:	<b>217-209-0632</b>	FAX	<b>217-209-0632</b>
Website Address:	<a href="http://www.bellaease.com">www.bellaease.com</a>		
DCFS Contacts:	Tahney Fletcher DCFS Monitor	217-685-9742	Send all referrals to: <a href="mailto:DCFS.FACReferrals@illinois.gov">DCFS.FACReferrals@illinois.gov</a>
Service Area:	<b>Morgan, Scott, Brown, Cass, &amp; Schuyler Counties</b>		
<b>SERVICE</b>	<b>SERVICE DESCRIPTION</b>		
Case Management	Assess client’s needs and coordinate services to stabilize, strengthen, and sustain families. We support clients with intact and reunification goals along with offering DCFS alumni services.		
Alumni Drop-In Center	Assistance obtaining birth certificates & IDs, bus passes for employment, referrals for housing and assistance completing applications, referrals to community resources, and general support.		
Advocacy	Assist clients in navigating DCFS, private, agencies, and court systems. We advocate for clients’ rights and inform them how to advocate for themselves.		
Referrals	Link clients with community resources and programs that assist with housing, food & clothing, childcare, mental health, and other services.		
Parenting	Positive Parenting program for intact families, recent reunification, adoption, and relative placement.		
Life Skills Training/ Support Groups	Provide workshops, groups, and individualized sessions to assist clients with parenting, healthy relationships, budgeting, life management, goal setting, etc.		
Transportation Assistance	Assist with transportation to service provider meetings, court, and appointments.		

## CONTACT INFORMATION

CENTRAL REGION

	<b>Family Services</b> 2016 N. Knoxville Ave, Suite A, Peoria, IL 61603 Tazwell County Resource Center, 33 S 4 <sup>th</sup> Street Basement offices, Pekin, IL 61554		
Contact(s):	<b>Michelle Spanbauer</b> <a href="mailto:Michelles@crittentoncenters.org">Michelles@crittentoncenters.org</a>		<b>Kelsey Sepich</b> <a href="mailto:kelseys@Crittentoncenters.org">kelseys@Crittentoncenters.org</a>
Contact(s) Title:	<b>Family Services Coordinator</b>		<b>Program Service Director</b>
Office Phone:	<b>309-839-8908</b>		Fax <b>309-839-8478</b>
DCFS Contacts:	Tahney Fletcher DCFS Monitor	217-685-9742	Send all referrals to: <a href="mailto:DCFS.FACReferrals@illinois.gov">DCFS.FACReferrals@illinois.gov</a>
Service Area:	<b>Peoria and Tazwell Counties</b>		
Website Address:	<a href="https://www.crittentoncenters.org">https://www.crittentoncenters.org</a>		
SERVICE	SERVICE DESCRIPTION		
Case Management and Advocacy	With the purpose of strengthening families and preserving the family unit, the Family Advocacy Center provides services to families involved with the child welfare system and families in need of additional support. The Family Advocacy Center supports family reunification and the prevention of substitute care placement by promoting safety, permanency and the well-being of children. Advocates assist and support parents through navigation of the court system and case management requirements		
DCFS Alumni Drop-In Center Services	Clothing, bus passes, and assistance with obtaining birth certificates, IDs, etc. for DCFS Alumni under 30 years of age. Same services available to other program participants based on availability of funds.		
Mentoring	Assisting with development of short- and long-term goals		
Home Visits	Individualized support and Education		
Community Resource Referrals	Assisting in linkage with other community services needed by the family		
Support Groups	Opportunities for parents to build relationships with others facing the same challenges		
Parent Education Classes	Opportunities for parents to build relationships with others facing the same challenges. Crittenton Center also offers classes using the Triple P: Positive Parenting Program.		
Anger management	Crittenton Centers Offers anger management classes for adults.		



## CONTACT INFORMATION

CENTRAL REGION



**Family Advocacy in Champaign County**  
310 W. Church Street, Ste. 103 Champaign, IL 61820

Contact(s):	<b>Christy Lazzell, Intake Coordinator</b>	<b>Grace Mitchell, Executive Director</b>
Email:	<a href="mailto:Clazzell@family-advocacy.org">Clazzell@family-advocacy.org</a>	<a href="mailto:gmitchell@family-advocacy.org">gmitchell@family-advocacy.org</a>
Office Phone:	<b>217-607-0546</b>	Fax <b>217-607-0549</b>
DCFS Contacts:	Tahney Fletcher DCFS Monitor 217-685-9742	<b>Send all referrals to:</b> <a href="mailto:DCFS.FACReferrals@illinois.gov">DCFS.FACReferrals@illinois.gov</a>
Website Address:	<a href="http://www.family-advocacy.org">www.family-advocacy.org</a>	
SERVICE	SERVICE DESCRIPTION	
<b>Case Management and In-Home Services</b>	Our mission is to protect children by strengthening and supporting families. We believe that through advocacy, mentoring, outreach, and counseling, strengthening families can and will be the ultimate outcome for those families. FACC serves families who are involved with the child welfare system who need assistance in removing those barriers that prevent them from receiving the services needed. We also serve families with children that are in foster care, families that receive in-home services with child welfare programs/agencies in Champaign County. FACC also serves community families and/or youth who are in crisis and need encouragement, support, and many times the assistance of an advocate to help them maneuver through the various social service programs/agencies in the community	
<b>DCFS Alumni Drop-In Center Services</b>	Clothing, bus passes, and assistance with obtaining birth certificates, IDs, etc. for DCFS Alumni under 30 years of age. Same services available to other program participants based on availability of funds.	
<b>Advocacy</b>	informing and assisting you in advocating for yourself or speaking on your behalf. Providing support and assistance in maneuvering through the various systems you may be involved with.	
<b>Alternative Counseling</b>	listening, encouraging, and assisting those families, parents, and youth that are involved with the child welfare systems in our community. Helping those families obtain the ultimate goal of reunification of the family. It should be noted that this service is not a therapeutic or trauma-based service.	
<b>Mentoring</b>	assisting with development of short- and long-term life goals.	
<b>Outreach</b>	to provide services to families from the community and aid in collaboration with other service providers.	
<b>Home Interventionist</b>	working with parents who have children ages 0-3.	
<b>Third Party Supervised Visitation</b>	coordinate and supervise visits with clients whose children are in placement and/or involved in a custody dispute.	
<b>Family Table Parent Café Groups</b>	group sessions address parenting skills, domestic violence, relationships, life skills, budgeting, short- and long-term goals.	
<b>Life Skills Training for Adults and Teens</b>	focuses on helping participants establish the necessary skills needed to become self-sufficient. This includes the ability to find the necessary resources available in the community to sustain themselves and their families and financial literacy.	
<b>Parenting Skills Groups</b>	focuses on child development, developmental stages of children, discipline, parenting pre-adolescents and adolescents, and the importance of providing a safe and loving environment for their children	
<b>Anger Management for Adults and Teens</b>	focuses on learning to manage feelings and behaviors accompanying anger.	
<b>Domestic Violence Workshops</b>	Serving both offenders and survivors in separate groups focusing on identifying appropriate ways to stop the cycle of abuse.	
<b>Workshops, Forums and Training Events</b>	Workshops addressing parenting skills, life skills, working with child welfare and social service agencies in the community and domestic violence will be hosted sponsored or co-sponsored.	

## CONTACT INFORMATION

CENTRAL REGION

Organization:	<b>Family Community Resource Center - FCRC</b> <b>509 West Washington Street, Bloomington, IL 61701</b>		
Contact(s):	<b>Tasha Davis</b> <a href="mailto:tdavis@thefcrc.org">tdavis@thefcrc.org</a>	<b>Belinda Kennedy</b> <a href="mailto:b.kennedy@thefcrc.org">b.kennedy@thefcrc.org</a>	
Contact Title:	<b>Program Lead</b>	<b>CEO</b>	
Office Phone:	<b>309-821-1616</b>	Fax	<b>309-821-1717</b>
DCFS Contacts:	Tahney Fletcher DCFS Monitor	217-685-9742	<b>Send all referrals to:</b> <a href="mailto:DCFS.FACReferrals@illinois.gov">DCFS.FACReferrals@illinois.gov</a>
Website Address:	<a href="http://thefcrc.org/wp/">http://thefcrc.org/wp/</a>		
<b>SERVICE</b>	<b>SERVICE DESCRIPTION</b>		
<b>Case Management</b>	The Family Community Resource Center (FCRC) is committed to developing services that are tailored to the individual needs of each client or family. We assist families in need of advocacy, outreach, support, and intervention services. Many of our clients are led to us by poverty, domestic violence, substance abuse, mental illness, and inadequate housing		
<b>Family Advocacy</b>	We provide guidance and support to help parents involved in the child welfare system understand their role in the permanency process. We provide advocacy through court process, facilitate meetings with the Public Defender's Office, caseworkers and other service providers. We provide client transportation to appointments and attend special education/IEP meetings. FCRC can also be utilized as a site for supervised visitation		
<b>DCFS Alumni Drop-In Center Services</b>	Clothing, bus passes, and assistance with obtaining birth certificates, IDs, etc. for DCFS Alumni under 30 years of age. Same services available to other program participants based on availability of funds.		
<b>Resource and Referral</b>	We provide resource information for housing, food, employment, education, clothing, furniture, rent and utility assistance. These services offer support for at risk families through early intervention, with the intention of moving them toward self-sufficiency, and to prevent crises when possible.		
<b>Career and Self-Sufficiency (CASS)</b>	Gives participants the skills and knowledge to help secure employment. It also helps to develop careers by utilizing and enhancing their proficiency in customer service. This program is designed to help motivate participants who have little to no work experience, improve their understanding of self-sufficiency; and to learn strategies that will empower, and increase job readiness.		
<b>Let's Talk About It</b>	A female support group to address any issue – health, education, substance abuse, domestic violence, etc. Participants can discuss anything and everything.		
<b>Central Illinois Men Against Domestic Abuse (CIMADA)</b>	A male support group to create awareness of domestic violence, provide prevention education, and empower individuals in making healthy choices in relationships.		
<b>Great Lift, Perfect Fit</b>	A program designed to help boost women's self-confidence. It is a 4-week program with topics that address appropriate workplace attire and accessories, nutrition, makeup, and self-confidence. A core focus of this program is to assist women in finding undergarments that fit properly		
<b>Social Security Representative Payee</b>	FCRC works to improve the financial status and wellbeing of clients by serving as a Social Security Representative Payee.		
<b>Financial Literacy</b>	We work with clients to mediate payment plans with creditors. We help with monthly budget development and debt payment plans		

## Contact Information

Central Region

Organization:	<b>Family Advocacy Center Martin Luther King Center</b> 630 Martin Luther king Drive, Rock Island, IL 61201		
Contact(s):	<b>Bonnie Howard</b> <a href="mailto:howard.bonnie@rigov.org">howard.bonnie@rigov.org</a>	<b>Jerry Jones</b> <a href="mailto:jones.gerald@rigov.org">jones.gerald@rigov.org</a>	
Contact(s) Title:	<b>Program Supervisor</b>	<b>Executive Director</b>	
Office Phone:	<b>309-732-2985</b>	Fax:	<b>309-732-2991</b>
DCFS Contacts:	Tahney Fletcher DCFS Monitor	217-685-9742	<b>Send all referrals to:</b> <a href="mailto:DCFS.FACReferrals@illinois.gov">DCFS.FACReferrals@illinois.gov</a>
Website Address:	<a href="https://rigov.org">https://rigov.org</a>		
<b>SERVICE</b>	<b>SERVICE DESCRIPTION</b>		
Case Management	Overall service coordination: Direct services staff works directly and indirectly on behalf of individual program participants and families in need of services. The goal is fully to expedite the client's use of services along a continuum of care and to restore or maintain the client's independent functioning.		
Coaching and Mentoring	Program Participant encouragement and empowerment as they discover tools and solutions to address their problems. Mentoring for Youth & adults in transition		
Counseling	Social-emotional and behavioral counseling services for youth and adults		
Client Support (direct) DCFS Alumni Drop In	DCFS Alumni Services Food, clothing, and assistance with obtaining birth certificates, IDs, etc. also offered to other FAC participants as funding allows.		
Court Advocacy	Attend juvenile/family court, city court with clients; prepare and submit client progress reports for case workers and attorneys when necessary		
Development Training	Character/Leadership training for at-risk youth and adults in transition		
Housing Assistance	Housing search/location services, assistance with paperwork and financial assistance for rent/utility assistance ( <b>when funding is available</b> )		
Life-Skills Empowerment Training	Budgeting, health and hygiene, parenting, anger management, time management, building healthy relationships, coping skills, etc.		
Parent Cafe	Host monthly meetings and activities for parents utilizing the Be Strong Cafe.		
Community Outreach	Host public awareness events and activities to inform individuals of available resources		
Transportation Assistance	Bus passes, cab coupons, gas cards-to help clients attend appointments, job interviews, provider meetings, etc. ( <b>when funding is available</b> )		
Work Readiness	Resume writing, job search, application assistance, soft skills training, mock interviews, web-based training		
Alateen	Weekly support meetings for teens that are touched by Drugs or Alcohol in their friends or family's lives		
Parent and caregiver support group NAMI	Host monthly meetings and activities for parents utilizing the Be Strong Cafe. Babysitting and meal provided		
NAMI trainings	NAMI peer to peer, Family to family Nami Basics, Mental Health Educations		
Parenting /Parent Coaching	When the Nurturing Parenting training is completed, parent coaching is also offered to apply those skills.		


## Other Services

River Bend Food Bank	Partner with Riverbend foodbanks to bring food to the community at MLK center.
Furniture	Community Partnerships and donations for furniture and other household needs
Christmas Program	Holiday Party and Community Partnerships
Teen Pregnancy Youth substance abuse prevention	We partner with Martin Luther King Jr Center and are in the Rock Island schools presenting through the MLK center. We have these presenters available to us as a resource also.
After school, summer day camp, youth activities	We partner with Martin Luther King Center and our case can have priority in these programs.
Translation services	We contract with Translations Unlimited for any language barriers in our community.
Tax Filing	Vita Tax with assistance from United way completes taxes for free for individual earning 54,000 or less.

## CONTACT INFORMATION


CENTRAL REGION

Organization:	<b>NEW DIRECTIONS TREATMENT CENTER</b> 153 N. Vermillion Street Danville, IL 61832		
Contact(s):	Tashawna Herring <a href="mailto:Tashawna.Herring@Illinois.gov">Tashawna.Herring@Illinois.gov</a>		Jennifer Modest <a href="mailto:jennifermolest.ndtc@aol.com">jennifermolest.ndtc@aol.com</a>
Contact(s) Title:	Program Manager		Chief Executive Officer
Office Phone:	217-442-0518, 217-442-9026		Fax: 217-442-7492
DCFS Contacts:	Tahney Fletcher DCFS Monitor	217-685-9742	Send all referrals to: <a href="mailto:DCFS.FACReferrals@Illinois.gov">DCFS.FACReferrals@Illinois.gov</a>
Website Address:	<a href="http://www.newdirectionstreatmentcenter.com">www.newdirectionstreatmentcenter.com</a>		
SERVICE	SERVICE DESCRIPTION		
<b>General Advocacy</b>	Client encouragement and empowerment as they work towards becoming self-sufficient. Service coordination. Providing direct services to individual clients and families.		
<b>Self-Esteem classes</b>	Educational classes provided to women who struggle with low self-esteem, depression and basic life challenges.		
<b>Client Support (direct)</b>	Food, assistance with clothing for court and job interviews. Assistance with obtaining birth certificates, IDs, and any other needs that may be barriers to obtaining employment or other services needed.		
<b>Court Advocacy</b>	Attend juvenile/family court with clients; prepare and submit client progress reports for case workers and attorneys when necessary.		
<b>Fatherhood Initiative</b>	Using the 24/7 dad curriculum providing parenting education to fathers who are both co-parenting and fathers involved in the juvenile justice court system.		
<b>Housing Assistance</b>	Housing search/location services, assistance with paperwork and financial assistance for rent/utility assistance ( <i>when funding is available</i> )		
<b>Mentoring</b>	Mentoring services for children in the Danville school district.		
<b>Anger Management</b>	Host 12-week and 16-week anger management sessions to individuals referred by child welfare, probation/parole and the courts. Also provide services to walk-ins.		
<b>Community Outreach</b>	Host public awareness events and activities, door-to-door outreach and outreach to other agencies to inform individuals of resources/services available to them		
<b>Transportation Assistance</b>	Provide bus passes and personal transportation when necessary to help clients attend appointments, court, provider services, etc.		
<b>Work Readiness</b>	Host Work readiness classes that provide resume writing skills, job search, application assistance, soft skills training, mock interviews		
<b>Parenting</b>	16-23-week parenting services to both child welfare involved and community referrals		
<b>Computer Lab</b>	Host computer lab services for individuals needing access to computers and assistance with resumes, job searches, applications, etc. Offering copying and faxing services		
<b>Entrepreneurship Training program</b>	11-week program providing individuals the training and skills they need to start their own business		
<b>DCFS Alumni Drop-In Center Services</b>	Clothing, bus passes, and assistance with obtaining birth certificates, IDs, etc. for DCFS Alumni under 30 years of age. Same services available to other program participants based on availability of funds.		

Organization:	<b>PRIMED FOR LIFE, INC.</b>		
Contact(s):	<b>Leshonda Rogers</b> <a href="mailto:lrogers@primed4life.org">lrogers@primed4life.org</a>	Quentin Brackenridge <a href="mailto:gbrackenridge@primed4life.org">gbrackenridge@primed4life.org</a>	
Contact(s) Title:	<b>Executive Director</b>		<b>Program Consultant</b>
Office Phone:	<b>217-789-2980</b> Springfield <b>217-706-5260</b> Decatur	Fax:	<b>217-789-2987</b> <b>217-706-5260</b>
DCFS Contacts:	Tahney Fletcher DCFS Monitor	217-685-9742	<b>Send all referrals to:</b> <a href="mailto:DCFS.FACReferrals@illinois.gov">DCFS.FACReferrals@illinois.gov</a>
Website Address:	<a href="http://www.primed4life.org">www.primed4life.org</a>		
Service Area:	<b>Sangamon, Macon and Christian Counties</b>		
<b>SERVICE</b>	<b>SERVICE DESCRIPTION</b>		
Case Management	Overall service coordination: Direct services staff works directly and indirectly on behalf of individual clients and families in need of services. The goal is to expedite the client's use of services along a continuum of care, and to restore or maintain the client's independent functioning to the fullest extent possible.		
Coaching	Client encouragement and empowerment as they discover tools and solutions to address their concerns causing risk.		
Consulting & Education	Consult and train on client engagement, community organizing and general trainings that are culturally diverse and customized per audience		
Counseling	Social-emotional and behavioral counseling services for youth and adults		
Client Support (direct) DCFS Alumni Drop-In Center	Clothing, bus passes, and assistance with obtaining birth certificates, IDs, etc. for DCFS Alumni under 30 years of age. Same services available to other program participants based on availability of funds.		
Court Advocacy	Attend juvenile/family court with clients; prepare and submit client progress reports for case workers and attorneys when necessary		
Development Training	Character/Leadership training for at-risk youth and adults in transition		
Housing Assistance	Housing search/location services, assistance with paperwork and financial assistance for rent/utility assistance <b>(when funding is available)</b>		
Life-Skills/Empowerment Training	Budgeting, fatherhood, health and hygiene, parenting, anger management, time management, building healthy relationships, coping skills, general navigation of case procedures, etc.		
Mentoring	Youth & adults in transition		
Youth Services	Services promote youth leadership, self-advocacy, empowerment, financial literacy, and self-care.		
Community Outreach	Host public awareness events and activities (door-to-door outreach, parent and youth forums, parent support meetings and youth activities as requested) to inform individuals of resources/services available to them		
Transportation Assistance	Bus passes, cab coupons, gas cards-to help clients attend appointments, job interviews, provider meetings, etc. <b>(when funding is available)</b>		
Visitation	Host and will monitor visits <b>(as available and pre-scheduled)</b>		

**Primary Office: 816 South College Street, Springfield, IL 62704**

**Decatur Location: 432 E. Prairie, Ste. 100, Decatur, IL 62523**

	Contact Information		Southern Region
Organization:			Main Office: 101 Oliver Street Vienna, IL 62995
Contact(s):	<b>Eric Price</b> <a href="mailto:eric.price@myarrowleaf.org">eric.price@myarrowleaf.org</a>		<b>Kerie Moore</b> <a href="mailto:kerie.moore@myarrowleaf.org">kerie.moore@myarrowleaf.org</a>
Contact Title:	<b>Program Coordinator</b>		<b>Chief Strategy Officer</b>
Office Phone:	<b>618-658-2611</b>		Fax: <b>618-658-2501</b>
DCFS Contacts:	Tahney Fletcher DCFS Monitor	217-685-9742	Send all referrals to: <a href="mailto:DCFS.FACReferrals@illinois.gov">DCFS.FACReferrals@illinois.gov</a>
Website Address:	<a href="https://myarrowleaf.org">https://myarrowleaf.org</a>		
Service Area:	<b>Alexander, Pulaski, Johnson, Massac, Pope, Hardin and Union Counties</b>		
SERVICE	SERVICE DESCRIPTION		
Advocacy	Assist families by promoting and protecting the best interests of minor/dependent children and their caregivers		
Alumni Services	Help alumnus get copies of important documents, assist with transportation, connect to community-based services, and help with housing applications and referrals		
Counseling	Brief social-emotional and behavioral counseling services for youth and adults		
Case Management	Overall service coordination: Direct services staff works directly and indirectly on behalf of individual clients and families in need of services. The goal is to expedite the client's use of services along a continuum of care and to restore or maintain the client's independent functioning to the fullest extent possible.		
Employment Readiness Training	Resume writing, job search, application assistance, soft skills training, mock interviews, web-based training		
Entitlement Assistance	Providing education on available resources (WIC, TANF, SNAP, Medicaid) and assisting families in completion of applications		
Family / Youth Development	Aims to help children, families, and individuals in need through provided education on various physical, social, cognitive stages of development, and model positive relationship building skills		
Financial Literacy Training	Raising interest and education of the set of skills and knowledge that allows an individual and family to make informed and effective decisions with all of the correct financial resources		
Linkage and Referrals	Link to in-house programs such as behavioral health, substance use, homeless assistance, and psychiatry services		
Mentoring	Sharing knowledge, skills, and experience to assist others to progress in their own lives and careers		
Parent and Family Support / Training	To promote the flow of resources and supports to parents and families to strengthen the overall functioning and enhance the growth and development of positive familial relationships		
18-21 transition services	Character/Leadership training for at-risk youth and adults in transition, provide education on life skills necessary to transition to adulthood		

## CONTACT INFORMATION


SOUTHERN REGION

Organization:	<b>Community Life Line</b> <b>1468 State Street</b> <b>East St. Louis, IL 62205</b>		
Contact:	<b>Wyvetta Granger</b> <a href="mailto:Wyvetta@communitylifelineestlnp.org">Wyvetta@communitylifelineestlnp.org</a>		
Contact Title:	<b>Executive Director</b>		
Office Phone:	<b>618-581-8198</b>		Fax: <b>618-428-2951</b>
DCFS Contacts:	Tahney Fletcher DCFS Monitor	217-685-9742	<b>Send all referrals to:</b> <a href="mailto:DCFS.FACReferrals@illinois.gov">DCFS.FACReferrals@illinois.gov</a>
Website Address:	<a href="http://www.communitylifelineestlnp.org">www.communitylifelineestlnp.org</a>		
<b>SERVICE</b>	<b>SERVICE DESCRIPTION</b>		
Case Management	Direct services staff works directly and indirectly on behalf of individual clients and families in need of services.		
Mentoring and Coaching	Provides 1-on-1 guidance to clients by providing them examples and skills needed to effectively problem solve.		
Counseling	We offer individual, couples, family, and group counseling to those requesting support. We believe family involvement and assistance is an integral part of treatment for children, adolescents, and adults.		
Client Support (direct) DCFS Alumni Drop-In Center	Clothing, bus passes, and assistance with obtaining birth certificates, IDs, etc. for DCFS Alumni under 30 years of age. Same services available to other program participants based on availability of funds.		
Court Advocacy	Attend juvenile/family court with clients; prepare and submit client progress reports for case workers and attorneys when necessary		
Housing Assistance	Housing search/location services, assistance with paperwork, landlord mediates and financial assistance for rent/utility assistance.		
Life-Skills/Enrichment Training	Budgeting, CPR, First AID and AED, Babysitter’s Training, Parenting, health and hygiene, anger management, time management, De-Escalation, etc.		
Public School Outreach	The Primary focus is to promote healthy school and home environments that maximize students’ success. We provide the following programs: -Back –to-School Events; Out-of–School Time Camps; Toys, uniforms and Clothes Giveaway.		
Community Outreach	Host public awareness events and activities (door-to-door outreach, parent and youth forums, monthly parent support meetings and quarterly youth activities) to inform individuals of resources/services available to them		
Transportation Assistance	Bus passes, gas cards-to help clients attend appointments, job interviews, provider meetings, etc. <b>(when funding is available)</b>		
Employment Readiness	Our Employment Readiness training aims to change participants’ attitudes toward authority, culture, and peers, enabling them to succeed in further skills training or education programs as well as the workplace. We provide the following skills: resume writing, job search, application assistance, soft skills training, mock interviews, web-based training.		



## CONTACT INFORMATION

SOUTHERN REGION

 <p><b>Public Health</b> Prevent Promote Protect Effingham County Health Department</p>	<p><b>Family Resource Center of Effingham County</b></p> <p>104 East Blohm Ave, Effingham, IL 62401</p>		
Contact(s):	<p><b>Beth Wise</b> <a href="mailto:bethw@effcohealth.org">bethw@effcohealth.org</a></p>		
Contact(s) Title:	<b>Family Services Coordinator</b>		
DCFS Contacts:	<p>Tahney Fletcher DCFS Monitor</p>	<p>217-685-9742</p>	<p><b>Send all referrals to:</b> <a href="mailto:DCFS.FACReferrals@illinois.gov">DCFS.FACReferrals@illinois.gov</a></p>
Office Phone:	<b>217-342-1151</b>		
Website Address:	<a href="http://www.effcohealth.org">www.effcohealth.org</a>		
Service Area:	<b>Effingham County (Clay County Coming Soon)</b>		
<b>SERVICE</b>	<b>SERVICE DESCRIPTION</b>		
Case Management	Provides overall service coordination and referrals to community agencies that best support the needs of the families enrolled with the goal to empower families toward stable and independent family success.		
Parenting Partnership	Coordinate home visiting services for prenatal mothers and children 0-3 to support and facilitate positive relationships between parents and their children.		
Parenting Classes	Provide parenting education in a group setting or on an individual basis to support and enhance parenting skills, as well as strengthen child development knowledge of participants to support expectations of child behaviors. Services available on site or in the home as Family Advocate schedules allow.		
Substance Use Assessment and Counseling	Assessment and counseling services for individuals experiencing substance use disorder. Connections to the local Recovery Oriented Systems of Care Council and their local supportive programs offered on site.		
Mental Health Counseling	Mental Health Services are offered to support youth, adults and families with mental health needs. Additional services are determined by a mental health assessment as well as an individualized treatment plan.		
Court Advocacy	Assist clients with navigating the court process. Attend juvenile/family court with clients. Provide evidence of client participation in programs as requested.		
Anger Management Classes	Group sessions available to address clients understanding their anger, accountability, stress to develop coping skills, relaxation techniques, and assertive communication. Individual sessions possible on an individual basis due to scheduling conflicts, as Family Advocate schedules allow.		
Job Readiness Skills	Resume writing, assistance with online job search, employment application assistance, mock interviews, available for DCFS and court mandated participants as part of their service plan and to DCFS alumni under 30 years of age.		
DCFS Alumni Drop-In Center	Clothing, bus passes, and assistance with obtaining birth certificates, IDs, etc. for DCFS Alumni under 30 years of age. Same services available to other program participants based on availability of funds.		
Transportation Assistance for Medical Services	Bus passes and tokens for Public Transportation. Referral to and facilitation of communication with the Medical Transportation Coordinator of Central Illinois Public Transportation.		
Family Visitation Site	On site visitation room available to host caseworkers/clients as requested.		
Teen Parenting Classes	Group and individual sessions to support teen parents in connecting with other teen parents. Information on pregnancy, breastfeeding, parenting and infant/child development, as well as support for the unique needs this population experiences.		
Grandparents Raising Grandchildren Classes	Coordination of groups and workshops designed for grandparents raising grandchildren and support for the unique needs this population experiences.		

## CONTACT INFORMATION

SOUTHERN REGION

Organization:	<b>Southtown Youth Programs Center</b> 1108 South 15 <sup>th</sup> Street, Mt. Vernon, IL 62864		
Contact(s):	Steffen Gordon <a href="mailto:southtown@mvn.net">southtown@mvn.net</a>		Rev. James L. Gordon <a href="mailto:revjlgordon@gmail.com">revjlgordon@gmail.com</a>
Contact(s) Title:	Program Manager		Chief Executive Officer
DCFS Contacts:	Tahney Fletcher DCFS Monitor	217-685-9742	Send all referrals to: <a href="mailto:DCFS.FACReferrals@illinois.gov">DCFS.FACReferrals@illinois.gov</a>
Office Phone:	<b>618-242-4077</b>		
Website Address:	<a href="https://southtownmtv.com/">https://southtownmtv.com/</a>		
<b>SERVICE</b>	<b>SERVICE DESCRIPTION</b>		
Case Management and Advocacy	Overall service coordination: Direct services staff works directly and indirectly on behalf of individual clients and families in need of services. The goal is fully to expedite the client's use of services along a continuum of care and to restore or maintain the client's independent functioning. Work with parents helping them access services needed to improve their family's lives.		
Client Support (direct) DCFS Alumni Drop-In Center	Clothing, bus passes, and assistance with obtaining birth certificates, IDs, etc. for DCFS Alumni under 30 years of age. Same services available to other program participants based on availability of funds.		
Parenting Classes	Seven Week Parenting Classes given individually or in a group setting based on the Nurturing Parents Curriculum. Transportation and Child Care Assistance is available.		
Community Resources	Refer parents to various resources and services offered in the community		
Young Male and Female Mentoring	Programs mentoring youth ages 8-16 years of age in areas such as life skills, building positive relationships, setting goals, and in other positive development subjects.		
Abuse Intervention	Refer parents to providers of abuse and intervention programs offered at other social service agencies.		
Employment Assistance	Refer parents to businesses offering employment opportunities. Help with job applications and resumes.		
Computer Literacy	Help clients get enrolled in computer classes at junior colleges and provide open computer lab time at the FAC Computer Lab so they can practice and receive extra instruction.		
Community Outreach	Work with residents of the community to help them find services not being offered in their immediate communities.		
Recreational Programs	The recreation programs give families a chance to have their children enrolled in after-school programs, spring basketball, and summer recreational and educational programs.		

# STATE OF ILLINOIS DCFS OFFICES

OFFICE	PHONE	ADDRESS	OFFICE	PHONE	ADDRESS
Anna	618.833.4449	108 Denny Industrial Dr, Anna, IL 62906	Harvey	708.210.2800	15115 S Dixie Hwy, Harvey, IL 60426
Aurora	630.801.3400	301 W Galena Blvd, Aurora, IL 60506	Jacksonville	217.479.4800	1122 Wall St, Jacksonville, IL 62650
Belleville	618.257.7500	7650 Magna Dr, Ste 125B, Belleville, IL 62223	Jerseyville	618.498.9561	202 Krause Dr, Jerseyville, IL 62052
Bloomington	309.828.0022	401 Brown St, Bloomington, IL 61701	Joliet	815.730.4000	1619 W Jefferson St, Joliet, IL 60435
Bourbonnais	815.523.1460	230 W John Casey Rd, Bourbonnais, IL 60914	Lincoln	217.735.4402	405 N Limit St, Lincoln, IL 62656
Cairo	618.734.0858	1315 Washington, Cairo, IL 62914	Marion	618.993.8639	107 Airway Dr, Marion, IL 62959
Canton	309.647.0051	1607 Chestnut St, Canton, IL 61520	Marion	618.993.7100	2309 W Main, Marion, IL 62959
Carlinville	217.854.2566	1022 N High St, Carlinville, IL 62626	Maywood	708.338.6600	1701 S First Ave, Maywood, IL 60153
Centralia	618.352.6101	1809 W McCord St, Centralia, IL 62801	Metropolis	618.524.2428	200 W 5th St, Metropolis, IL 62960
Champaign	217.278.5500	2125 S First St, Champaign, IL 61820	Mount Vernon	618.244.8400	321A Withers Dr, Mount Vernon, IL 62864
Charleston	217.348.7661	825 18th St, Charleston, IL 61920	Murphysboro	618.687.1733	1210 Hanson St, Murphysboro, IL 62966
Chicago	312.633.3946	100 N Western, Chicago, IL 60612	Naperville	331.231.6900	1255 Bond St, Naperville, IL 60563
Chicago	312.814.6800	60 E Van Buren St, Ste 1339, Chicago, IL 60605	Olney	618.393.2979	1408 Martin St, Olney, IL 62450
Chicago	312.793.8527	1026 S Damen Ave, Chicago, IL 60612	Ottawa	815.433.4371	1580 First Ave, Ottawa, IL 61350
Chicago	312.492.3700	1240 S Damen Ave, Chicago, IL 60608	Peoria	309.671.7900	2001 NE Jefferson, Peoria, IL 61603
Chicago	312.814.6747	115 S LaSalle St, Chicago, IL 60603	Peoria	309.693.5400	5415 N University St, Peoria, IL 61614
Chicago	312.808.5000	1911 S Indiana Ave, Chicago, IL 60616	Quincy	217.221.2525	107 N 3rd St, Quincy, IL 62301
Chicago	312.793.3650	2020 W Roosevelt Rd, Chicago, IL 60608	Rock Island	309.794.3500	500 42nd St, Ste 5, Rock Island, IL 61201
Chicago	312.433.3000	2240 W Ogden Ave, 1st Fl, Chicago, IL 60612	Rockford	815.987.7640	175 Executive Pkwy, Ste 113, Rockford, IL 61107
Chicago	312.633.3400	2245 W Ogden Ave, 3rd Fl, Chicago, IL 60612	Sparta	618.443.4317	202 W Jackson, Sparta, IL 62286
Chicago	773.371.6000	6201 S Emerald Dr, Chicago, IL 60621	Springfield	217.558.5000	1 N Old State Capitol Plaza, 4th Fl, Springfield, IL 62701
Collinsville	618.381.7700	1101 Eastport Plaza Dr, Ste 150, Collinsville, IL 62234	Springfield	217.782.4000	1124 N Walnut, Springfield, IL 62702
Danville	217.443.3200	401 N Franklin, Danville, IL 61832	Springfield	217.785.2688	4 W Old State Capitol Plaza, Springfield, IL 62701
Decatur	217.875.6750	2920 N Oakland Ave, B, Decatur, IL 62526	Springfield	217.785.2509	406 E Monroe, Springfield, IL 62701
Deerfield	847.948.6700	1755 Lake Cook Rd, Deerfield, IL 60015	Springfield	217.786.6830	4500 S 6th Street Rd, Springfield, IL 62703
Dekalb	815.787.5300	760 Peace Rd, Dekalb, IL 60115	Springfield	217.785.4010	2200 Churchill Rd, Bldg B, Springfield, IL 62702
East St Louis	618.583.2100	10 Collinsville Ave, East St Louis, IL 62201	Springfield	217.785.5689	607 E Adams, 2nd Fl, Springfield, IL 62701
Effingham	217.347.5561	401 W Industrial Ave, Ste B, Effingham, IL 62401	Springfield	217.524.6186	726 S College St, Springfield, IL 62704
Elgin	847.888.7620	595 S State St, Elgin, IL 60123	Sterling	815.625.7594	2607 Woodlawn Rd, Ste 3, Sterling, IL 61081
Freeport	815.235.7878	1826 S West Ave, Freeport, IL 61032	Urbana	217.278.5400	508 S Race St, Urbana, IL 61801
Galesburg	309.342.3154	467 E Main, Galesburg, IL 61401	Waukegan	847.249.7800	2133 Belvidere Rd, Waukegan, IL 60085
Harrisburg	618.253.7604	324 E Raymond St, Harrisburg, IL 62946	Woodstock	815.338.1068	113 Newell St, Woodstock, IL 60098



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