

Division of Child Protection In-Person Visit Guide

COVID-19 QUESTIONS

1 Has anyone in the home experienced symptoms: sore throat, body aches, coughing, shortness of breath, or a fever of 100.4 °F or higher within the last 14 days?

2 Within the last 14 days, has anyone in the home been in close contact (closer than 6 ft for at least 15 minutes without use of a mask) with someone confirmed to have COVID-19?

IF **YES** TO ANY

- Listen to reassure and engage with the parent
- Maintain 6 ft of social distance
- In consultation with your supervisor, explore alternatives with the parent that preserve everyone's safety
 - If outdoors is available with reasonable privacy & social distancing, meet there
 - Ask parent to use video call to walk the worker through the home to assess the condition of the home
 - If you must break the 6 ft of social distance in order to care for or transport a child, or due to exigent circumstances, correctly use available protective equipment (Follow CDC/OSHA guidelines).

IF **NO** TO ALL

- Proceed with the visit being careful to maintain social distancing and proper hygiene guidelines to limit possible exposure.
- Wear a mask or cloth face covering and other protective gear as appropriate.
- Following assessment of the home environment, interviews of household members (including child victims) may be conducted in an area outside the residence. Be mindful of privacy when conducting interviews outdoors.
- Ensure that you are using protective items correctly in accordance with CDC/OSHA guidelines.

HYGIENE AND SOCIAL DISTANCING



BEFORE A VISIT

- Wash your hands if possible, or use hand sanitizer
- Avoid touching your face
- Only bring items necessary for the visit into the home. Leave any bags in your vehicle.



DURING A VISIT

- Ask the COVID-19 questions (above) prior to entering
- Allow families to open and close doors, or use a barrier (tissue, paper towel) when touching doorknob
- Maintain the recommended 6 ft social distance between people
- Avoid placing belongings on tables, counters, floors or touching surfaces



AFTER A VISIT

- Wash your hands if possible, or use hand sanitizer
- Avoid touching your face
- Items you should be cleaning and sanitizing regularly include: smart phone, pen, name badge, keys and any additional supplies



IF UNABLE TO ASSESS SAFETY

If the child protection specialist is unable to sufficiently interview and assess child safety due to any "yes" answers to the COVID-19 questions, they shall consult with their supervisor before leaving the home. The supervisor shall consider with the child protection specialist the following efforts to ensure/assess safety:

- Contacting law enforcement and/or EMS
- Protective custody
- Consultation with the Child Protection Area and/or Regional Administrator