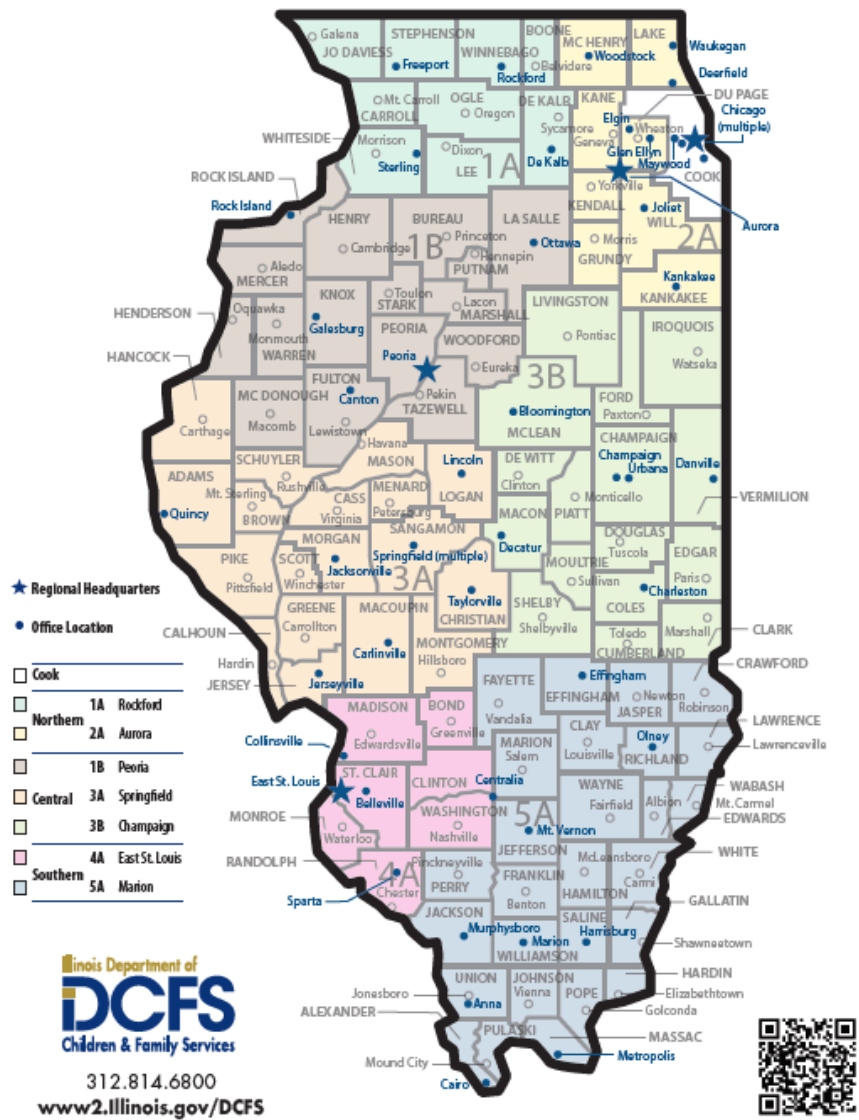


Statewide Family Advocacy Service Directory

Please send all referrals to:
DCFS.FACReferrals@illinois.gov

STATE OF ILLINOIS DCFS OFFICES



Family Advocacy Centers 2023

Family Advocacy Centers tailor their services to the individual needs of the communities they serve. In addition to general counseling and advocacy, referral and training services, a typical center may also offer the following services: systematic family support services, psycho-social education and support groups for women and children who are victims of domestic violence, services for perpetrators of domestic violence, special programming for fathers, after-school, summer and out-of-school programs, parent coaching, mentoring and classes in English and Spanish, execution of intervention strategies to support the family reunification process, Financial Literacy, court ordered supervised child visitation for non-custodial parents, food pantries and child care.

Some Family Advocacy Centers also provide Triple P Parenting Services as part of the Department's Family First prevention effort, supportive services in response to calls to the hotline for child welfare services and work with the Department through a dedicated staff to provide Kinship Navigator Services. Additionally, some of the Family Advocacy Centers are now receiving child welfare referrals from calls made to the hotline which do not rise to the level of an abuse investigation.

Family Advocacy Centers serve all members of the Community including DCFS involved families and DCFS Alumni. Although Family Advocacy Centers were initially designed to prevent community families from becoming involved with the Department, FAC Advocates partner with intact and placement workers as well to help their participants meet service plan goals and achieve permanency. Family Advocacy Centers also reach out to DCFS youth aging out of care to offer supportive services.

Family Advocacy Center staff receive certification in the Quality Standards of Family Strengthening endorsed by the National Family Support Network and based on the 5 protective factors 9 principles of family strengthening. Illinois is also part of this network.

Post Pandemic services offered by Family Advocacy Centers continue with a hybrid of virtual and in-person work. Based on satisfaction surveys and quarterly narratives participants have been appreciative of this hybrid model of service delivery are overall satisfied with the services received.

Statewide Family Advocacy Service Directory

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CONTACT INFORMATION

COOK REGION SOUTH

Organization:	A Knock At Midnight 400 W. 76th Street, Ste. 206, Chicago, IL 60620		
Contact(s):	Jessica Greene jgreene@akamworks.org ; rWinslow@akamworks.org		Ida Brown akamforbrown@msn.com
Contact(s) Title:	Program Manager		Executive Director
Office Phone:	773-488-2960		Fax: 773-488-2020
DCFS Contacts:	John Patterson DCFS Monitor	312-328-2251	Send all referrals to: DCFS.FAC Referrals@illinois.gov
Website Address:	http://www.akamworks.org		
SERVICE	SERVICE DESCRIPTION		
Effective Parenting	Classes held on Tuesday, Wednesday and Thursdays from 11AM-1PM for 3 and a half weeks. There are 10 sessions and a certificate is presented upon completion.		
Anger Management	These are 10 sessions, 6 of which are one on one and 4 are group sessions. The one on one are dependent upon the client and advocates availability and groups are held on the same days Effective Parenting.		
Acute Counseling	Individual and Family counseling are offered in 6 sessions. These consist of one hour a week for six weeks.		

We also offer:

- Youth Mentoring
- After School Program
- Referrals for services/assistance
- Safe Passage Employment Program
- Alumni Drop-In Center

CONTACT INFORMATION

COOK REGION WEST/SOUTH

Organization:	ADA S. MCKINLEY FAMILY ADVOCACY CENTER 8741 S. Greenwood Ave. Suite 300, Chicago, IL 60619		
Contact(s):	Karshelle Watters karshelle.watters@illinois.gov kwatters@adasmckinley.org		Nichole Anyaso Nichole.Anyaso@illinois.gov nanyaso@adasmckinley.org
Contact(s) Title:	Family Advocacy Program Manager		
Office Phone:	312-554-1002 Cell: 773-343-2578		FAX 773-530-7776
DCFS Contacts:	John Patterson DCFS Monitor 312-328-2251	Send all referrals to: DCFS.FAC Referrals@illinois.gov	
Website Address:	www.adasmckinley.org		
SERVICE	SERVICE DESCRIPTION		
Case Management	The Advocacy Center team assist families to find solutions through many services provided through in home case management services, supportive services, advocacy, crisis intervention, referral and linkage. Case management is provided by referrals from DCFS, community walk-ins and former DCFS Youth in care (DCFS Alumni's). Case management is available in English or Spanish.		
Service Area	Ada S. McKinley Westside Family Advocacy Center provides advocacy services to the Westside of Chicago, south side of Chicago, and the western and southern suburbs. The Advocacy Center services all of Cook County.		
Client Support and Alumni Drop-In Center	Assist with locating the nearest resources for food, clothing and assistance with obtaining birth certificates, IDs, etc. We utilize strength-based approach to help families accomplish their goals, and to get the help they need to be self-sufficient.		
Client Advocacy	Assist clients with completing government applications, such as DHS, Social Security.		
Housing Assistance	Housing search/location services, assistance with paperwork		
Life-Skills/Empowerment Training	Budgeting, health and hygiene, parenting, anger management, time management, building healthy relationships, coping skills, etc.		
Community Outreach	Ada S. McKinley Family Advocacy builds relationships within community resources to link clients for services.		
Transportation Assistance	Bus passes, help clients attend appointments, job interviews, provider meetings, etc. (when funding is available)		
Work Readiness	Assistance with Resume writing, job search, application assistance and mock interviewing.		

CONTACT INFORMATION

COOK REGION SOUTH SUBURBS

Organization:	B.O.O.C. INCORPORATED 15475 South Park Ave, Suite 101, South Holland, IL 60473		
Contact(s):	Lance Davis ldavis@booc.org (Direct Line: 312-818-8120)		Jerica Moore jmoore@booc.org
Contact(s) Title:	Executive Director		Program Coordinator
Office Phone:	708-849-3237		Fax: 708-849-6997
DCFS Contacts:	John Patterson DCFS Monitor	312-328-2251	Send all referrals to: DCFS.FAC Referrals@illinois.gov
Website Address:	www.booc.org		
SERVICE	SERVICE DESCRIPTION		
Case Management	Case management is provided to help meet and address identified needs of the participants. BOOC provides direct services as well as referrals to other providers for counseling and coaching.		
Therapeutic Invention	Mental Health Services are offered to support youth, adults and families with mental health needs. Additional services are determined by a mental health assessment as well as an individualized treatment plan.		
Alumni Drop-In Centers	BOOC FAC offers bus cards to support employment, assist adult alumni in obtaining Birth Certificates/Records (includes covering the cost of Identification; either Driver's Licenses or State IDs), and assist adult alumni in obtaining copies of their medical records. BOOC FAC supplies funding to purchase items which support education and employment, rental deposits and rental payments.		
Job Readiness	BOOC FAC's job readiness training program prepares participants to get, keep and excel in employment. Basic employability skills include effective communication, problem solving, resume building, and interviewing. In addition, BOOC also helps participants develop good work habits that facilitate their ongoing success.		
Parenting Training	BOOC FAC's job readiness training program prepares participants to get, keep and excel in employment. Basic employability skills include effective communication, problem solving, resume building, and interviewing. In addition, BOOC also helps participants develop good work habits that facilitate their ongoing success.		
Financial Literacy	BOOC FAC's job readiness training program prepares participants to get, keep and excel in employment. Basic employability skills include effective communication, problem solving, resume building, and interviewing. In addition, BOOC also helps participants develop good work habits that facilitate their ongoing success.		
Free-N-Deed Food Pantry	BOOC offers referral services to the local food pantry, "Free-N-Deed"; a food pantry that provides non-perishable food items and meats, as well as fresh fruits and vegetables to families in need. Free-N-Deed is a USDA-approved agency, operates with volunteer staff, and is open to the community twice a week.		
BOOC STEAM Program	BOOC's Science Technology Engineering Arts and Mathematic program seeks to be an intensive education and outreach program geared towards youth in the community between the ages 8 and 18. By participating in BOOC's STEAM Program, youth will learn about various industries and gain insights about professional STEAM careers. Additionally, industry experts will be on hand to physically or virtually instruct youth on various STEAM projects.		

CONTACT INFORMATION

COOK REGION

Organization:	Bright Star Community Outreach 337 E. 35 th Street, Chicago, IL 60616		
Contact(s):	Deana Perez dperez@brightstarcommunityoutreach.com	Marcieta Johnson mjohnson@brightstarcommunityoutreach.com	
Contact(s) Title:	Director of Behavioral Health Department	FAC Clinical Supervisor	
Office Phone:	773-741-4673	Fax:	312-982-2566
DCFS Contacts:	John Patterson DCFS Monitor	312-328-2251	Send all referrals to: DCFS.FAC Referrals@illinois.gov
Website Address:	www.brightstarcommunityoutreach.com		
SERVICE	SERVICE DESCRIPTION		
Client Support (direct) Alumni Drop-In Center	Clothing, bus passes, and assistance with obtaining birth certificates, IDs, etc. for DCFS Alumni under 30 years of age. Same services available to other program participants based on availability of funds.		
Parent Class	Individual sessions, provide a parenting plan designed to help a parent overcome their parenting challenges and begin parenting with greater confidence joy and ease.		
Anger Management	Individual and group counseling: Each person will receive 10 individual session and 10 group session. Within each session, an individual will be able to understand their anger, accountability, stress and relaxation, assertive communications and develop strategies for anger management.		
General Counseling	Social-emotional and behavioral counseling services for youth and adults. Individual, group,		
Transportation Assistance	Bus passes, cab coupons, gas cards-to help clients attend appointments, job interviews, provider meetings, etc. (when funding is available)		
Workforce Development	BSCO has a workforce development program which assist the individual with Resume writing, job search, application assistance, soft skills training, mock interviews, web-based training.		

CONTACT INFORMATION

COOK REGION



NATIONAL YOUTH ADVOCATE PROGRAM

Caring for People – Connecting Communities – Promoting Peace

Organization: **Center for Adolescents and Families**
2435 W. Division Street, Chicago, IL 60622

Contact(s): **Daisy S. Lezama**
dlezama@nyap.org

Contact(s) Title: **Assistant Director**

Office Phone: **773-270-6626 (Ext 3227 – Intake)** **Fax:** **312-2640984**

DCFS Contacts: John Patterson
 DCFS Monitor 312-328-2251 **Send all referrals to:**
DCFS.FAC Referrals@illinois.gov

Website Address: www.nyap.org

SERVICE	SERVICE DESCRIPTION
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Case Management	Case management is an integral part of the family advocacy program and it's designed to meet any other identified needs of the participants, including direct services as well as referrals to other providers. Case management lasts an average of 9-15 months and in some cases longer, depending on the need of the individual family.
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Counseling	Bilingual Mental Health and Counseling services for youth, adults and families is available. Please call to inquire about openings.
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Client Support (direct) Alumni Drop-In Center	Clothing, bus passes, and assistance with obtaining birth certificates, IDs, etc. for DCFS Alumni under 30 years of age. Same services available to other program participants based on availability of funds.
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Court Advocacy	Attend juvenile/family court with clients; prepare and submit client progress reports for case workers, probation officers and attorneys when necessary
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Life-Skills/Empowerment Training	NYAP's Family Advocacy Center provides services for DCFS involved families, court mandated adults and community residents through Parenting Classes series using the Trust Based Relational Intervention approach and Anger Management Class series provided by certified facilitators. Services, Advocacy Center are bilingual (English/Spanish) and offered at different times of the day, evening and Saturdays, to accommodate participants' schedules. One-time workshops on child development, effective discipline, and understanding of sensory processing behaviors are available for parent groups upon request.
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Intentional Parenting	Weekly parent-child play groups for parents and their infants and toddlers – under 3 years of age, utilizing the Trust Based Relational Intervention (TBRI) principles of connecting, empowering and correcting principles. The purpose of this support group is to help biological and foster parents to understand the importance of the first three years of life in order to establish a solid foundation for their child's future socio-emotional and educational development and to help reduce the potential of child abuse and neglect of young children. Eight 90-minute weekly sessions, hands on experiences. At risk, DCFS referred families will receive priority. Registration is required.
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Community Outreach	Host public awareness events and activities in coordination with other community partners. Conduct annual women's empowerment event to bring awareness to domestic violence and to support victims and survivors thorough direct services and partnerships with other providers.
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Work Readiness	Resume writing, assistance with on-line job search, employment application assistance, soft skills training utilizing the Workplace Excellence Curriculum, mock interviews, available for DCFS and court mandated participants as part of their service plan and to DCFS alumni under 30 years of age, based on individual need.
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Other Program Services:

- New Beginnings home visiting program for at risk, first time mothers and their infants. Services include child's developmental assessments, weekly individualized home visits to assist the parent understand and promote their child's development, referrals to other community services to meet the needs of the family.
- Housing advocacy for youth emancipating from foster care and Norman housing for families with CDFS involvement. DCFS referral needed
- Kinship services for individuals seeking guardianship of their relative child or close family friend. DCFS referral needed
- Provide training for **staff** interested in becoming work readiness facilitators. Minimum group of 5. Participants will pay for materials
- Triple P (Positive Parenting Program) services for intact families, newly reunified families and new adoptive families, to address challenging behaviors in their children ages 6 to 12. 507 Referral needed as well as copy of integrated assessment and service plan.

All services at the Center for adolescents and Families are available in English and Spanish

CONTACT INFORMATION

COOK REGION

Organization:	EPIC Community Development Center, Inc. Ensuring Every Client Feels Cared For, Valued and Respected 264 Main Street, Park Forest, IL 60466 935 175 th St. Ste. 325, Homewood, IL 60430		
Contact(s):	Albert Cooper	acooper@epiccdc.org	
Contact(s) Title:	Executive Director		
Office Phone:	708-991-2221	Fax	708-589-1368
DCFS Contacts:	John Patterson DCFS Monitor	312-328-2251	Send all referrals to: DCFS.FAC Referrals@illinois.gov
Website Address:	www.epic.org		

Services:

- After School Programs;
- Anger Management Class;
- Career Readiness;
- Case Management;
- Computer Training & Literacy;
- Domestic Violence;
- Family Visitation Site;
- DCFS Alumni Services;
- Grief Counseling;
- Home Visitation;
- Housing Assistance;
- Intake & Assessment;
- Life Skills Training;
- Mentoring Program; Parent Coach;
- Parenting Class; Reading Coach;
- Referral Services;
- Workforce Development and Resume Writing;
- Sexual Abuse Counseling;
- Substance Abuse / Toxicology;
- Transportation (for appointments);
- Trauma Based Counseling;

CONTACT INFORMATION

COOK REGION

Organization:	Erie Neighborhood House 4225 West 25 th Street, Chicago, IL 60623		
Contact(s):	Rosa Totochenko rtotochenko@eriehouse.org	Erika Flores eflores@eriehouse.org	
Contact(s) Title:	Program Director	Assistant Program Director	
Office Phone:	773-542-7617		Fax: 773-542-7716
DCFS Contacts:	John Patterson DCFS Monitor	312-328-2251	Send all referrals to: DCFS.FAC Referrals@illinois.gov
Website Address:	www.eriehouse.org		
SERVICE	SERVICE DESCRIPTION		
Case Management <ul style="list-style-type: none"> • ESL • Immigration Support • Family Visitation 	Overall service coordination; is provided for families by providing referrals and/or linking them with agencies to best support their needs. Erie Staff can also connect DCFS families to other Erie House services provided pending capacity and open enrollment. Services include English as a Second Language classes, immigration legal support especially for victims of domestic violence and family visitation.		
Counseling	Free social-emotional and behavioral counseling services for children, teens, adults and families. Interventions utilized with clients during therapy can include behavior management, interpersonal skills training, emotion regulation, identifying triggers and thought stopping with cognitive behavioral therapy. These techniques and multi-international theoretical approaches help clients understand different facets of their mental health concerning processing trauma, coping skills, maladaptive behaviors, family/relationship dynamics, and multi-systemic issues.		
Client Support (direct) DCFS Alumni Drop-In Center	Assistance with obtaining medical records, birth certificates, IDs, etc. Food or gift cards to meet basic needs. (when funding is available)		
Transportation Assistance	Bus passes, ride share gift cards, gas cards-to help clients attend appointments, job interviews, provider meetings, etc. (when funding is available)		
Parenting Group	Educational, dynamic trainings for parents comprised of a series of eight, two-hour weekly sessions for parents to develop realistic expectations of their children, apply appropriate discipline, distinguish developmental stages and areas of child development, and utilize self-regulating techniques. Curriculums used include ACT Raising Safe Kids, Parents Matter! For Dating Matters and The Triple P Program.		
Women Empowerment Group	The groups provide safe spaces for women to explore, discuss and learn about topics related to building coping skills for emotional well-being. Topics range from self-care and self-esteem to communication and healthy relationships.		
Family Law	In partnership with Chicago Volunteer Legal Services (CVLS) screen for financial and case eligibility in accordance with CVLS' guidelines. Provide family law services including divorce, custody, adoption, SIJS predicate Orders and minor guardianships for services up to and including representation and/or litigation. The clinic will also handle orders of protection as part of general family law cases but not as stand-alone orders.		
Community Outreach	Host public awareness events and activities to inform individuals of resources/services available to them		

CONTACT INFORMATION

COOK REGION

Organization:	Family Focus Englewood 6727 S. Western Ave, Chicago, IL60636		
Contact(s):	Carrie Brown Carrie.Brown@family-focus.org	Sherneron Hilliard sherneron.hilliard@family-focus.org	
Contact(s) Title:	Center Director – FAC Program Manager		Program Vice President
Office Phone:	773.962.0366		Fax 773.962.0966
DCFS Contacts:	John Patterson DCFS Monitor	312-328-2251	Send all referrals to: DCFS.FAC Referrals@illinois.gov
Website Address:	www.family-focus.org		
SERVICE	SERVICE DESCRIPTION		
Case Management	Overall service coordination; Direct services staff works directly and indirectly on behalf of individual participants and families in need of services. The goal is to expedite the participant’s use of services along a continuum of care, and to restore and fully maintain the participant’s independent functioning possible.		
Client Support (direct) Alumni Drop-In Center	Clothing, bus passes, and assistance with obtaining birth certificates, IDs, etc. for DCFS Alumni under 30 years of age. Same services available to other program participants based on availability of funds.		
Parenting Classes	Provide parental education in a group setting using the evidence-based parenting curriculum “Parenting Piece by Piece.”		
Parent Coaching	Providing individualized parent coaching in the home, at the site or during parent-child visits.		
Court Advocacy	Attend juvenile/family court with participants; prepare and submit client progress reports for case workers and attorneys when necessary.		
Early Childhood	Working with families with children 0-3, providing developmentally-appropriate parent-child activities, skills-based parenting classes, coaching, developmental screenings, and court advocacy and support.		
21 st Century After School	Provide enrichment activities to elementary school children in schools providing enrichment activities (homework help, STEM, art, etc.).		
Mental Health Trauma Counseling	Provide community and DCFS referred mental health support and trauma informed intervention services for families with children 13 years and under who have been exposed to any traumatic event.		
Doula Services	Provides supportive services to a mom, partner and family through stages of childbirth. They also provide pre-natal and post-natal information, developmental and newborn education. Lastly, the Doula will provide lactation support and prenatal group classes.		
Fatherhood Initiative	The goals of Family Focus’ Fatherhood Initiative are to positively involve fathers in parenting and to reduce the risk for abusive and neglectful parenting attitudes and practices among fathers. Provide parental education in a group setting using the evidence-based parenting curriculum “24/7 Dad.”		
Benefits Access Network (BAN)	Community Access to public assistance applications like SNAP and Medicaid with the ability to refer for other benefits like WIC and LIHEAP.		

CONTACT INFORMATION COOK REGION

Organization:	Family Focus Evanston – Our Place 2010 Dewey Ave, Evanston, IL 60202		
Contact(s):	Vanessa Allen-Graves Vanessa.Allen-Graves@family-focus.org		Sherneron Hilliard sherneron.hilliard@family-focus.org
Contact(s) Title:	Center Director- FAC Program Manager		Program Vice President
Office Phone:	847.475.7570		Fax 847.475.7590
DCFS Contacts:	John Patterson DCFS Monitor	312-328-2251	Send all referrals to: DCFS.FAC Referrals@illinois.gov
Website Address:	www.family-focus.org		
SERVICE	SERVICE DESCRIPTION		
Case Management	Overall service coordination; Direct services staff works directly and indirectly on behalf of individual participants and families in need of services. The goal is to expedite the participant’s use of services along a continuum of care, and to restore and fully maintain the participant’s independent functioning possible.		
Client Support (direct) Alumni Drop-In Center	Clothing, bus passes, and assistance with obtaining birth certificates, IDs, etc. for DCFS Alumni under 30 years of age. Same services available to other program participants based on availability of funds.		
Parenting Classes	Provide parental education in a group setting using the evidence-based parenting curriculum “Parenting Piece by Piece.”		
Parent Coaching	Providing individualized parent coaching in the home, at the site or during parent-child visits.		
Court Advocacy	Attend juvenile/family court with participants; prepare and submit client progress reports for case workers and attorneys when necessary.		
Early Childhood	Working with families with children 0-3, providing developmentally-appropriate parent-child activities, skills-based parenting classes, coaching, developmental screenings, and court advocacy and support.		
After School and Meta Media	Our after-school program is geared toward children grades 3-8. The program runs Monday through Friday from 3-6. The children learn and are exposed to everything from sports to STEM activities. This is an enrichment program measured by improvements in behavior and academics from the children's respective schools.		
The Family Store	Via community donations of food and clothing, we can open our doors weekly to the community and daily to our families in need. They can shop our food pantry and clothing closet and take from it what they need.		

CONTACT INFORMATION

COOK REGION

Organization:	Family Focus Lawndale 3517 W. Arthington, Chicago, IL 60624		
Contact(s):	Darren Harris Darren.Harris@family-focus.org		Sherneron Hilliard sherneron.hilliard@family-focus.org
Contact(s) Title:	Center Director-FAC Program Manager		Program Vice President
Office Phone:	773.722.5057		Fax 773.722.5160
DCFS Contacts:	John Patterson DCFS Monitor	312-328-2251	Send all referrals to: DCFS.FAC Referrals@illinois.gov
Website Address:	www.family-focus.org		
SERVICE	SERVICE DESCRIPTION		
Case Management	Overall service coordination; Direct services staff works directly and indirectly on behalf of individual participants and families in need of services. The goal is to expedite the participant's use of services along a continuum of care, and to restore and fully maintain the participant's independent functioning possible.		
Client Support (direct) Alumni Drop-In Center	Clothing, bus passes, and assistance with obtaining birth certificates, IDs, etc. for DCFS Alumni under 30 years of age. Same services available to other program participants based on availability of funds.		
Parenting Classes	Provide parental education in a group setting using the evidence-based parenting curriculum "Parenting Piece by Piece."		
Parent Coaching	Providing individualized parent coaching in the home, at the site or during parent-child visits.		
Court Advocacy	Attend juvenile/family court with participants; prepare and submit client progress reports for case workers and attorneys when necessary.		
Early Childhood	Working with families with children 0-3, providing developmentally-appropriate parent-child activities, skills-based parenting classes, coaching, developmental screenings, and court advocacy and support.		
21 st Century After School	Provide enrichment activities to elementary school children in schools providing enrichment activities (homework help, STEM, art, etc.).		
Mental Health Trauma Counseling (Referrals to Family Focus Englewood)	Provide community and DCFS referred mental health support and trauma informed intervention services for families with children 13 years and under who have been exposed to any traumatic event.		
Doula Services	Provides supportive services to a mom, partner and family through stages of childbirth. They also provide pre-natal and post-natal information, developmental and newborn education. Lastly, the Doula will provide lactation support and prenatal group classes.		
Fatherhood Initiative	The goals of Family Focus' Fatherhood Initiative are to positively involve fathers in parenting and to reduce the risk for abusive and neglectful parenting attitudes and practices among fathers. Provide parental education in a group setting using the evidence-based parenting curriculum "24/7 Dad."		
Benefits Access Network (BAN)	Community Access to public assistance applications like SNAP and Medicaid with the ability to refer for other benefits like WIC and LIHEAP.		

CONTACT INFORMATION

COOK REGION

Organization:	Family Focus Belmont Cragin-Cicero, Nuestra Familia 4878-80 W. Armitage Ave, Chicago, IL 60639 1500 S. 59 th Street Cicero, IL 60804		
Contact(s):	Alfredo Calixto Alfredo.Calixto@family-focus.org		Darrin Johnson Darrin.Johnson@family-focus.org ;
Contact(s) Title:	Program Manager		Program Vice President
Office Phone:	773.276.0940		Fax 773.276.0980
DCFS Contacts:	John Patterson DCFS Monitor	312-328-2251	Send all referrals to: DCFS.FAC Referrals@illinois.gov
Website Address:	www.family-focus.org		
SERVICE	SERVICE DESCRIPTION		
Case Management	Overall service coordination; Direct services staff works directly and indirectly on behalf of individual participants and families in need of services. The goal is to expedite the participant’s use of services along a continuum of care, and to restore and fully maintain the participant’s independent functioning possible.		
Client Support (direct) Alumni Drop-In Center	Clothing, bus passes, and assistance with obtaining birth certificates, IDs, etc. for DCFS Alumni under 30 years of age. Same services available to other program participants based on availability of funds.		
Parenting Classes	Provide parental education in a group setting using the evidence-based parenting curriculum “Parenting Piece by Piece.”		
Parent Coaching	Providing individualized parent coaching in the home, at the site or during parent-child visits.		
Court Advocacy	Attend juvenile/family court with participants; prepare and submit client progress reports for case workers and attorneys when necessary.		
Early Childhood	Working with families with children 0-3, providing developmentally-appropriate parent-child activities, skills-based parenting classes, coaching, developmental screenings, and court advocacy and support.		
21 st Century After School	Provide enrichment activities to elementary school children in schools providing enrichment activities (homework help, STEM, art, etc.).		
Immigration	Citizenship, DACA Renewals, Renewal for Legal Permanent Resident Cards, Know Your Rights Workshops. Etc.		
Illinois Welcoming Center and Immigrant and Refugee Program	Citizenship, DACA Renewals, Renewal for Legal Permanent Resident Cards, Know Your Rights Workshops. Etc.		
Fatherhood Initiative	The goals of Family Focus’ Fatherhood Initiative are to positively involve fathers in parenting and to reduce the risk for abusive and neglectful parenting attitudes and practices among fathers. Provide parental education in a group setting using the evidence-based parenting curriculum “24/7 Dad.”		


CONTACT INFORMATION

COOK REGION

Organization:	Latino Resource Institute of Illinois 8910 S. Commercial Ave, Chicago, IL 60617		
Contact(s):	Hector Obregon-Luna hobregon@latinoresourceinstituteil.org		
Contact(s) Title:	Program Director		
Office Phone:	773.356.5923	Fax:	773.356.5925
DCFS Contacts:	John Patterson DCFS Monitor	312-328-2251	Send all referrals to: DCFS.FAC Referrals@illinois.gov
Website Address:	http://www.lrii.org		
SERVICE	SERVICE DESCRIPTION		
Case Management	Overall service coordination; staff works directly and indirectly on behalf of individual clients and families in need of services.		
Coaching	Client empowerment and encouragement to become independent and self-reliant.		
Counseling	Social-emotional and behavioral counseling services for youth and adults		
Client Support (direct)	Referrals to food pantries, emergency meals, clothing and referrals for rental assistance, obtaining birth certificates and state identification cards and driver's license, etc.		
Court Advocacy	Accompany clients to D.V., Juvenile and criminal court and help prepare and submit client progress reports for case workers and attorneys when requested.		
Development Training	Personal and emotional development leading to achievement of personal goals,		
Housing Assistance	Referrals for rental assistance and low- income housing		
Life-Skills/Empowerment Training	Teach parenting, anger management and substance abuse aftercare and nutrition classes, building healthy relationships, and coping skills.		
Mentoring	Referrals for Big Brother Big Sisters and referrals to family wellness centers.		
Client Support (direct) Alumni Drop-In Center	Clothing, bus passes, and assistance with obtaining birth certificates, IDs, etc. for DCFS Alumni under 30 years of age. Same services available to other program participants based on availability of funds.		
Community Outreach	Attend monthly meetings with organizations that network in the community.		
Transportation Assistance	Assist clients to apply for ride free/reduced fare CTA Bus Card.		
Work Readiness	Resume writing, job search, application completion.		

CONTACT INFORMATION

COOK REGION

Organization:	 <p style="text-align: center;">Mujeres Latinas en Acción</p>		
Contact(s):	Shatna Osorno sosorno@mujereslat.org		Linda X. Tortolero ltortolero@mujereslat.org
Contact(s) Title:	Program Director		President and CEO
Office Phone:	773-890-7676		Fax: 773-890-7650
DCFS Contacts:	John Patterson DCFS Monitor	312-328-2251	Send all referrals to: DCFS.FAC Referrals@illinois.gov
Website Address:	www.mujereslatinasenaccion.org		
PARENT SUPPORT PROGRAM SERVICES	SERVICE DESCRIPTION		
Parent Support Group	A 15-week parenting education session to strengthen the parent-child bond, shift behaviors in children and youth in high-risk situations, and increase parenting skills. Our goal is to stop the perpetuation of abuse by educating parents about positive modeling to children.		
Client Support (direct) Alumni Drop-In Center	Clothing, bus passes, and assistance with obtaining birth certificates, IDs, etc. for DCFS Alumni under 30 years of age. Same services available to other program participants based on availability of funds.		
Counseling	Our staff are trained, trusted members of the community that take a strengths-based approach to parenting skills and one-one counseling; using a cultural-framework that is respectful, engaging, and proven-effective.		
Supervised Visitation	offers court-ordered supervised visits for visiting parents and their children. Visits are opportunities for parents and children to develop bonds in a monitored, safe, and healing environment.		
Safe Exchanges	are also court-ordered and ensure that children can safely be exchanged between the residential and visiting parents and that all parties feel safe. All interactions are closely observed, and safety is prioritized.		
Transitional & Referral Planning	A transition plan is developed with the parents so they can continue their healing journey. This can include internal referrals to other services or programs at MLEA, and/or external referrals to our partner organizations.		
Other Programs <ul style="list-style-type: none"> • Latina Leadership • Empresarias Del Futuro • Domestic Violence • Sexual Assault Program 	<ul style="list-style-type: none"> • Continuing in their transformation, many participants become active in the Latina Leadership, Empresarias Del Futuro, and/or Community Engagement programs at Mujeres. Our Latina Leadership program trains and supports Latina women (many of whom are survivors) to lead MLEA's Community Engagement and Mobilization Program. The program engages leaders on grassroots organizing movements around areas identified by the community. Empresarias Del Futuro is a training program and curriculum designed for Latina women who want to initiate or expand a small business. • Crisis intervention, 24-hour crisis hotline, individual and group counseling, court advocacy, community education, professional training, and referrals to shelters and other resources. • Counseling, therapy, crisis intervention, community education, legal and medical advocacy, professional training in the area of sexual violence, and training for program volunteers. 		

For More Information:

Pilsen HQ
 2124 W. 21st Place
 Chicago, IL 60608
 773.890.7676

Brighton Park
 4700 S. California Ave
 Chicago, IL 60632
 773.890.8620

West Suburban Office
 7222 W. Cermak Road. 509
 North Riverside, IL 60546
 708.442.1299

24-Hour Domestic Violence Crisis Hotline: 312.738.5358 /24-Hour Chicago Rape Crisis Hotline: 888.293.2080

CONTACT INFORMATION COOK REGION



Sankofa Safe Child Initiative
4040 W. Roosevelt Road, Chicago, IL 60624
457 E. 79th St, Chicago, IL 60621

“Looking Back To Go Forward”

24 Hour Helpline 1-844-669-5049

Contact(s):	Dr. Annetta Wilson	Ed Bickham	Antoinette Mayfield
Contact(s) Title:	CEO	Westside Program Manager	Southside Program Manager
Office Phone:	773-542-9900 Fax: 773-542-9790		773-874-7233 Fax: 773-874-4311
DCFS Contacts:	John Patterson DCFS Monitor	312-328-2251	Send all referrals to: DCFS.FAC Referrals@illinois.gov
Website Address:	www.sankofasafechildinitiative.org Email: wsafechild@sbcglobal.net		
SERVICE	SERVICE DESCRIPTION		
Case Management	Overall service coordination; staff works directly and indirectly on behalf of individual clients and families in need of services.		
Client Support (direct) Alumni Drop-In Center	Clothing, bus passes, and assistance with obtaining birth certificates, IDs, etc. for DCFS Alumni under 30 years of age. Same services available to other program participants based on availability of funds.		
Grandparents Raising Grandchildren	Created in early 2002 in response to the large number of grandparents making calls to Sankofa for assistance with their grandchildren. We use the village concept.		
Anger Management Program	Developed to help an individual gain better control over their emotions in order to prevent outbursts that may lead to other negative outcomes. The goal is to help an individual develop healthy skills and strategies for dealing with stresses, pressures and other situations that may prompt feelings of anger. We also use conflict resolution in our classes.		
Parenting Class Program	Developed to help and strengthen parents to raise a child in today’s uncertain and dangerous world. The goal is to help a parent develop and use nonviolent discipline techniques, instill confidence in their child and encourage mutual respect. Sankofa’s mission is to provide trauma informed supportive services.		
Counseling Program	Developed for individuals, couples and families to create a process of working together to identify areas of growth and build on areas of strength to help lead healthier and fuller lives. The goal is to help individuals, couples and families gain a new perspective on their situation, help address those situations and focus on practical solutions to move forward with their lives. We offer individual and group therapy.		
Domestic Violence Program	Developed to provide specialized service customized for individuals who have committed acts of domestic violence against their spouse or partner. The goal is to help individuals to recognize, understand and ultimately change their abusive behavior. Currently have a facilitator going through training to begin these services.		
Strong Fathers Program	Developed to help low- income fathers 18 and older. The goal is to help them enter and succeed in the workforce while developing closer relationships with their children and partners. The facilitator also does re-entry for those out of prison.		
Innovative Intergenerational Activities	Includes but not limited to: Community Gardening Project which promotes communication between generations and teaches how to maintain garden, promotes healthy eating exercise which combats obesity. We also have events that we do yearly; such as Girls Speak Out. Also have our annual back to school event.		

CONTACT INFORMATION

COOK REGION

Organization:	SOS Children’s Villages Illinois Casa Tepeyac 4538 South Hermitage, Chicago, IL 60609		
Contact(s):	Rodolfo Rodriguez rrodriguez@sosillinois.org	Christie Richardson crichardson@sosillinois.org	
Contact(s) Title:	Family Support Specialist/Intake Coordinator	Deputy Director, Family and Community Enrichment	
Office Phone:	773-247-7725		Fax: 773-247-7794
DCFS Contacts:	John Patterson DCFS Monitor	312-328-2251	Send all referrals to: DCFS.FAC Referrals@illinois.gov
Website Address:	www.sosillinois.org		
SERVICE	SERVICE DESCRIPTION		
Parent Education Classes	Psychoeducational and Life Skills group classes for parents; strength-based curriculum with variety of topical courses. Classes held on-site, and off-site as requested by other organizations		
Parent Coaching	One-on-one parent coaching with concentration on developing parenting skills: understanding child development; healthy discipline and structure in the home; providing for their children’s safety and well-being; observation of parent/child visits; 12 weeks, 1 hour per week in clients’ home.		
Client Support (direct)	Assistant obtaining ID, SSI card, birth certificate, etc. Donation room with clothing, hygiene products, and other household items.		
Court Advocacy	Attend juvenile/family court with clients; prepare and submit client progress reports for case workers and attorneys when necessary		
Community Outreach	Host events for clients including holiday parties and back to school fairs; attend community events with clients to educate and access community services.		
DCFS Alumni Services	Support for Alumni including help with securing documents (ID/DL, etc.); transportation when seeking new job; housing referrals and applications; connecting to community-based services.		
Linkages to Resources	All clients are assessed to determine individual needs with linkage to community and government organizations as applicable.		
Family Visitation Site	Host family visits for caseworkers/clients as requested		
Immigration Information	Assist clients with accessing immigration information and services; understanding and completing paperwork		
Education Support	Partner with community schools to host educational classes for students’ parents; partner with Sylvan Learning Center to offer scholarships for high school students to receive instruction at Sylvan (as available)		
Housing Assistance	Assistance with housing search, completing paperwork/applications etc		
Case Management	Family Support Specialists work with client and the client’s caseworker to support overall access to services; provide progress reports to caseworkers as needed		
General Counseling and Advocacy	Supportive services for adults; focus on self-help/self-care; self-advocacy		

CONTACT INFORMATION

NORTHERN REGION

Organization:	Family Focus Aurora 550 Second Ave Aurora, IL 60505		
Contact(s):	Darrin Johnson Darrin.Johnson@family-focus.org		Darrin Johnson Darrin.Johnson@family-focus.org
Contact(s) Title:	Program Manager		Program Vice President
Office Phone:	630.844.2550		Fax 630.844.2569
DCFS Contacts:	John Patterson DCFS Monitor	312-328-2251	Send all referrals to: DCFS.FAC Referrals@illinois.gov
Website Address:	www.family-focus.org		
SERVICE	SERVICE DESCRIPTION		
Case Management	Overall service coordination; Direct services staff works directly and indirectly on behalf of individual participants and families in need of services. The goal is to expedite the participant’s use of services along a continuum of care, and to restore and fully maintain the participant’s independent functioning possible.		
Client Support (direct) Alumni Drop-In Center	Clothing, bus passes, and assistance with obtaining birth certificates, IDs, etc. for DCFS Alumni up to 30 years of age. Same services available to other program participants based on availability of funds.		
Parenting Classes	Provide parental education in a group setting using the evidence-based parenting curriculum “Parenting Piece by Piece.”		
Parent Coaching	Providing individualized parent coaching in the home, at the site or during parent-child visits.		
Court Advocacy	Attend juvenile/family court with participants; prepare and submit client progress reports for case workers and attorneys when necessary.		
Early Childhood	Working with families with children 0-3, providing developmentally-appropriate parent-child activities, skills-based parenting classes, coaching, developmental screenings, and court advocacy and support.		
21 st Century After School	Provide enrichment activities to elementary school children in 3 schools and teens in one high school, providing enrichment activities (homework help, STEM, art, etc.).		
Immigration	– IWC/IFRP: Working with undocumented individuals to help them obtain requisite work documents.		
INC Board	Working with individuals to provide insight into mental health education and treatment.		
Fatherhood Initiative	The goals of Family Focus’ Fatherhood Initiative are to positively involve fathers in parenting and to reduce the risk for abusive and neglectful parenting attitudes and practices among fathers. Provide parental education in a group setting using the evidence-based parenting curriculum “24/7 Dad.”		

CONTACT INFORMATION

NORTHERN REGION

Organization:	NICASA Behavioral Health Center Judy H. Fried Center 2031 Dugdale Ave. North Chicago, IL 60064		
Contact(s):	Sindy Guerra sguerra@nicasa.org		Linda Snelton lsnelton@nicasa.org
Contact(s) Title:	Program Manager		Chief Operating Officer
Contact:	Sindy Guerra, sguerra@nicasa.org		Family Advocacy Center Coordinator
Office Phone:	847-785-8660		Fax: 847-785-8665
DCFS Contacts:	Julia Monzon DCFS Monitor	312-328-2563	Send all referrals to: DCFS.FAC Referrals@illinois.gov
Website Address:	www.nicasa.org		
SERVICE	SERVICE DESCRIPTION		
DCFS Alumni Service Drop-In Center	Staff provide assistance in locating housing, obtaining employment, learning life skills, and developing goals via individual sessions. Also provide transportation, connection with other resources, and referrals to programs in the community.		
Case Management	Overall service coordination. Staff provide a comprehensive assessment to determine family needs. Caseworkers advocate and coordinate referrals and services, both directly and indirectly, to address the family’s needs. This includes referrals to services not provided internally, across other locations, by Nicasa (e.g. domestic violence counseling, in-patient substance abuse treatment, and psychiatric services). An aftercare plans help retention of strengths and skills learned from the program. Helping to keep families together and promote safety, permanency, and well-being across the family unit.		
Support Youth and Family Development	Client encouragement, empowerment, and soft skill training to assist in identifying tools and solutions to address their challenges.		
DCFS Extended Family Support Program	Provide support, advocacy, parenting classes, and coaching to assist with housing (application), connect families with resources to address housing and financial needs, and stabilize the family.		
DHS Service Assistance	WIC, TANF, Medicaid, SNAP, healthcare, childcare referrals and assistance with paperwork.		
Home Visits	After assessment, staff conduct home visits (initially to determine weekly or less than in-person contacts, ongoing home visits minimally 2 times per month, and follow-up when clients miss 1 or more appointments/classes without prior notification to the staff).		
Client Assistance	Food, clothing, shelter, and assistance with obtaining legal documents, IDs, applying for state benefits, and etc.		
Housing Assistance	Housing location and referral services. Assistance with paperwork and financial assistance for rent/utility assistance (when funding is available)		
Parent Support and Training (Includes Support for Youth and Family Development)	Parenting classes for families at-risk of separation and/or to enhance current skills to strengthen the family unit.		
Community Outreach	Host public awareness events and activities to inform individuals of resources and services available to them.		
Transportation Assistance	Bus passes, gas cards, and rideshare gift cards to help clients attend appointments, job interviews, housing appointments, behavioral and physical healthcare appointments, provider meetings, etc. (when funding is available)		
Employment Readiness Training	Resume writing, job search, application assistance, and soft skills training.		
DCFS Alumni Service Drop-In Center	Staff provide assistance in locating housing, obtaining employment, learning life skills, and developing goals via individual sessions. Also provide transportation, connection with other resources, and referrals to programs in the community.		

CONTACT INFORMATION

NORTHERN REGION

Organization:	Sinnissippi Centers 2611 Woodlawn Road, Sterling, IL 61081		
Contact(s):	Tamara Wolfe tamarawolf@sinnissippi.com		Amanda Rousonelos amandarousonelos@sinnissippi.com ;
Contact(s) Title:	Program Manager		Program Director
Office Phone:	815-625-0013		Fax: (815) 625-0197
DCFS Contacts:	Julia Monzon DCFS Monitor	312-328-2563	Send all referrals to: DCFS.FAC Referrals@illinois.gov
Website Address:	www.sinnissippi.org		
SERVICE	SERVICE DESCRIPTION		
Case Management	Overall service coordination; Direct services staff works directly and indirectly on behalf of individual clients and families in need of services. The goal is to expedite the client’s use of services along a continuum of care, along with connecting clients to area community resources.		
Parent Education	A wide array of offerings for parent education, utilizing evidenced-based programming, such as: Nurturing Parent, Circle of Security and Conscious Discipline. Parent Education services are offered in a home-based, office-based and in a group setting. Ongoing Parent Support utilizing the Parent Café model.		
Domestic Violence Services	Domestic Violence Intervention Program, utilizing the Duluth Model.		
Client Support (direct) DCFS Alumni Drop-In Center	Clothing, bus passes, and assistance with obtaining birth certificates, IDs, etc. for DCFS Alumni under 30 years of age. Same services available to other program participants based on availability of funds.		
Court Advocacy	Attend juvenile/family court with clients; prepare and submit client progress reports for case workers and attorneys when necessary		
Housing Assistance	Housing search/location services, assistance with paperwork and financial assistance for rent/utility assistance		
Life-Skills/ Training	Budgeting, health and hygiene, addressing environmental concerns, etc.		
Community Outreach	Provide parent education and support at various community events		
Transportation Assistance	Assistance teaching clients to utilize the rural bus system		

CONTACT INFORMATION

NORTHERN REGION

Organization:	SPANISH COMMUNITY CENTER 309 N Eastern Ave. Joliet, IL 60432 606 E Court Street, Kankakee, IL 60901		
Contact(s):	Kenya Ortega (Intake) kenya@spanishcenter.org	Sylvia Acosta Chavez sylvia@spanishcenter.org	
Contact(s) Title:	Program Manager	Executive Director (Acting)	
Office Phone:	815-727-3683 ext. 5008 (815-955-5472cell)	Fax	815-714-6226
DCFS Contacts:	Julia Monzon DCFS Monitor	312-328-2563	Send all referrals to: DCFS.FAC Referrals@illinois.gov
Website Address:	www.spanishcenter.org		
SERVICE	SERVICE DESCRIPTION		
Case Management	Families, with the assistance of staff, formulate a personalized support plan to address a range of needs while taking into account social barriers and individual circumstances. Families then receive continual and coordinated care to secure resources for evolving needs and ensure participation in relevant services. The ultimate objective is to improve family functioning and cultivate self-sufficiency.		
Client Support (direct) Alumni Drop-In Center	Clothing, bus passes, and assistance with obtaining birth certificates, IDs, etc. for DCFS Alumni up to 30 years of age. Same services available to other program participants based on availability of funds.		
Court Advocacy	The purpose of this service is for staff to inform and assist clients with family court cases. Although staff are neither attorneys nor legal representatives, they assist in filing proper paperwork and provide education about the legal system and companionship during the petition and court hearing processes. Families receive assistance with civil petitions including marriage dissolution, child support, paternity and child custody, orders of protections, and guardianships.		
Parent Training	Classes are designed to help parents recognize personal and parenting strengths, manage stress, model appropriate desired behavior, learn problem-solving skills, establish and maintain reasonable limits, and recognize the benefits of building relationships.		
Community Referrals	Staff connect families with a variety of specialized community resources to meet their complex interplay of needs. Using a community- collaborative model, staff make effective referrals within a network of numerous agencies that work toward the common goal of successful client outcomes. Common referrals include housing, counseling, and financial assistance.		
Home Furnishing	As approved partner agents, staff submit referrals for clients to a local organization that provides furniture, household items, and clothing. The referral is facilitated by providing transportation and helpers to pick up and deliver the items to families' homes.		
Community Outreach	While outreach efforts enable families to learn about available comprehensive services and encourage participation, community workshops provide information about topics pertinent to their identified needs. In partnership with local service providers, families receive trainings in a variety of areas such as tenant rights, financial aid for college students, and mental health.		

CONTACT INFORMATION

NORTHERN REGION

Organization:	YWCA - Northwestern Illinois La Voz Latina 4990 East State Street, Rockford, IL 61108		
Contact(s):	Kristian Wanland Kristianb@ywcanwil.org	Luz Ramirez Luz.Ramirez@ywcanwil.org	
Contact(s) Title:	Director, Family Services		Chief Administrative Officer
Office Phone:	815-968-9681 Ext. 208		Fax: 815-968-9858
DCFS Contacts:	Julia Monzon DCFS Monitor	312-328-2563	Send all referrals to: DCFS.FAC Referrals@illinois.gov
Website Address:	www.ywcanwil.org		
SERVICE	SERVICE DESCRIPTION		
Alumni Services Drop-In Center	Assist clients that are DCFS Alumni; ages 18-30 with the following: <ul style="list-style-type: none"> • Copies of birth certificate, social security card, & medical records • State ID or Driver's License • Bus passes • Housing referrals and application assistance • Connection to service providers as needed 		
Case Management	Case management is an integral part of the family advocacy program and is designed to meet any other identified needs of the participants, including direct services as well as referrals to other providers. Case management varies in length as it is dependent on the specific needs of the individual family.		
Client Support (direct)	Clothing, bus passes, and assistance with obtaining birth certificates, IDs, etc.		
Court Advocacy	Attend juvenile/family court with clients; prepare and submit client progress reports for case workers and attorneys when necessary		
Housing Assistance	Housing search, assistance with completing paperwork and financial assistance for rent/utility assistance		
Life-Skills/Empowerment Training	Budgeting, health and hygiene, parenting, anger management, time management, building healthy relationships, coping skills, etc.		
Parent Education Classes	Parenting classes are offered through the use of <i>Nurturing Parenting Program</i> . Classes are offered in a one-on-one setting and are tailored to the client's specific needs through the completion of an assessment at the beginning of services.		
Community Outreach	Attend various public awareness events and activities in coordination with other area community partners to inform individuals of resources/services available to them		
Transportation Assistance	Bus passes and gas cards-to support clients in attending appointments, job interviews, provider meetings, etc.		
Work Readiness	Resume writing, assistance with job searches, application assistance, soft skills training, mock interviews		

Additional Services

CCR&R	<ul style="list-style-type: none"> • Child Care Assistance Program- supports income eligible families in paying for childcare • Provider referrals- supports parents in finding quality childcare that best fits their family needs • Provider services- Training and technical assistance for childcare providers
Healthy Families Home Visiting Program	<ul style="list-style-type: none"> • Enrolls families prenatally- up until baby is 3 months of age • Provides regular home visits and quarterly family outings • Developmental screenings and assessments • Share information concerning pregnancy and/or parenting, breastfeeding, infant & child development, etc • Linkages to other community resources as needed
Partner Abuse Intervention Program (PAIP) Approved provider **Fees apply**	PAIP classes for male perpetrators. Classes are offered in both English and Spanish
Illinois Welcoming Center	<ul style="list-style-type: none"> • IWC can provide comprehensive, linguistically and culturally appropriate information about state and community services to a diverse community • Assist families in crisis providing immediate and direct assistance for a range of problems including mental health issues, substance abuse, homelessness, hunger, and unemployment, as well as other relevant services. • Serve walk-in customers as well as refer customers from other IDHS offices, community providers, or community members. • Welcoming Centers host a variety of community education workshops to help immigrants and LEP populations learn about their rights and responsibilities.
Access to Justice	<ul style="list-style-type: none"> • Offers workshops in topics such as; Know Your Rights, Deportation Defense 101, Emergency Family Plan Preparation, Unauthorized Practice of Law, other relevant topics • Can assist in gathering required documentation, help scheduling appointments and accompaniment to assist with interpretations, translation • Immigration consultations in collaboration with other agencies
Immigrant Family Resource Program	<ul style="list-style-type: none"> • We can help immigrant families apply for public aid benefits such as; Medicaid, SNAP (link card), TANF, Child Support and other public aid programs as long as they're eligible. • Provide information and referrals for other services available in the community. • Provide interpretation and translation services when accessing these programs • Assist with the application and navigation process for other non-IDHS services such as; rental assistance, Driver License/ID applications, Social Security programs, passport applications and several other services.

CONTACT INFORMATION

CENTRAL REGION

Organization:	BELLA EASE FAMILY FOCUS 707 Broadway, Quincy, IL 62301		
Contact(s):	Dorinda Smith dorinda@bellaease.com	Cheryl Williams clwilliams@bellaease.com	
Contact(s) Title:	Program Coordinator	Executive Director	
Office Phone:	217-209-0632	FAX	217-209-0494
DCFS Contacts:	Dena Marshall-Howell DCFS Monitor	217-558-6045	Send all referrals to: DCFS.FAC Referrals@illinois.gov
Website Address:	www.bellaease.com		
SERVICE	SERVICE DESCRIPTION		
Case Management	Assess client's needs and coordinate services to stabilize, strengthen and sustain families. We support clients with intact and reunification goals along with offering DCFS alumni services.		
Alumni Drop-In Center	Clothing, bus passes, and assistance with obtaining birth certificates, IDs, etc. for DCFS Alumni up to 30 years of age.		
Advocacy	Assist clients in navigating DCFS, private agencies, and court systems. We advocate for clients' rights and inform them how to properly advocate for themselves.		
Referrals	Link clients with community resources and programs that assist with housing, food & clothing, childcare, mental health, and other services.		
Parenting	Positive Parenting program for intact families, recent reunification, and relative placement.		
Life Skills Training/ Support Groups	Provide workshops, groups, and individualized sessions to assist clients with parenting, healthy relationships, budgeting, life management, goal setting, etc.		
Employment Assistance	Employment program assists clients with resume writing, developing interview and communication skills, and submitting applications.		
Transportation Assistance	Assist with transportation to provider meetings, court, and appointments.		
Youth Services	Teen Reach & CARES: Academic support and life skills development for students grades 3 rd -12 th . College Bound: Support for first-generation college students assisting with applications, paperwork, dorm, and class supplies.		
Fatherhood Initiative	The Fatherhood Initiative creates a space for fathers involved with DCFS to share experiences without judgment and learn from other fathers. This program helps fathers engage in the child welfare system while also strengthening their relationship with their children.		

CONTACT INFORMATION

CENTRAL REGION



Family Services
 2016 N. Knoxville Ave, Suite A
 Peoria, IL 61603

Contact(s):	Michelle Clark Michelllec@crittentoncenters.org	Kelsey Sepich kelseys@Crittentoncenters.org
Contact(s) Title:	Family Services Coordinator	Program Service Director
Office Phone:	309-839-8908	Fax 309-839-8478
DCFS Contacts:	Dena Marshall-Howell DCFS Monitor 217-558-6045	Send all referrals to: DCFS.FAC Referrals@illinois.gov
Website Address:	https://www.crittentoncenters.org	

SERVICE	SERVICE DESCRIPTION
Case Management and Advocacy	With the purpose of strengthening families and preserving the family unit, the Family Advocacy Center provides services to families involved with the child welfare system and families in need of additional support. The Family Advocacy Center supports family reunification and the prevention of substitute care placement by promoting safety, permanency and the well-being of children. Advocates assist and support parents through navigation of the court system and case management requirements
DCFS Alumni Drop-In Center Services	Clothing, bus passes, and assistance with obtaining birth certificates, IDs, etc. for DCFS Alumni under 30 years of age. Same services available to other program participants based on availability of funds.
Mentoring	Assisting with development of short- and long-term goals
Home Visits	Individualized support and Education
Community Resource Referrals	Assisting in linkage with other community services needed by the family
Support Groups	Opportunities for parents to build relationships with others facing the same challenges
Parent Education Classes	Opportunities for parents to build relationships with others facing the same challenges. Crittenton Center also offers classes using the Triple P: Positive Parenting Program.
Anger management	Crittenton Centers Offers anger management classes for adults.

CONTACT INFORMATION

CENTRAL REGION



Family Advocacy in Champaign County
310 W. Church Street, Ste. 103 Champaign, IL 61820

Contact(s):	Christy Lazzell, Intake Coordinator	Grace Mitchell, Executive Director
Email:	Clazzell@family-advocacy.org	gmitchell@family-advocacy.org
Office Phone:	217-607-0546	Fax 217-607-0549
DCFS Contacts:	Dena Marshall-Howell DCFS Monitor 217-558-6045	Send all referrals to: DCFS.FAC Referrals@illinois.gov
Website Address:	www.family-advocacy.org	
SERVICE	SERVICE DESCRIPTION	
Case Management and In-Home Services	Our mission is to protect children by strengthening and supporting families. We believe that through advocacy, mentoring, outreach, and counseling, strengthening families can and will be the ultimate outcome for those families. FACC serves families who are involved with the child welfare system who need assistance in removing those barriers that prevent them from receiving the services needed. We also serve families with children that are foster care, families that receive in-home services with child welfare programs/agencies in Champaign County. FACC also serves community families and/or youth who are in crisis and need encouragement, support, and many times the assistance of an advocate to help them maneuver through the various social service programs/agencies in the community	
DCFS Alumni Drop-In Center Services	Clothing, bus passes, and assistance with obtaining birth certificates, IDs, etc. for DCFS Alumni under 30 years of age. Same services available to other program participants based on availability of funds.	
Advocacy	informing and assisting you in advocating for yourself or speaking on your behalf. Providing support and assistance in maneuvering through the various systems you may be involved with.	
Alternative Counseling	listening, encouraging and assisting those families, parents, and youth that are involved with the child welfare systems in our community. Helping those families obtain the ultimate goal of reunification of the family. It should be noted that this service is not a therapeutic or trauma-based service.	
Mentoring	assisting with development of short- and long-term life goals.	
Outreach	to provide services to families from the community and provide assistance in collaboration with other service providers.	
Home Interventionist	working with parents who have children ages 0-3.	
Third Party Supervised Visitation	coordinate and supervise visits with clients whose children are in placement and/or involved in a custody dispute.	
Family Table Parent Café Groups	group sessions address parenting skills, domestic violence, relationships, life skills, budgeting, short- and long-term goals.	
Life Skills Training for Adults and Teens	focuses on helping participants establish the necessary skills needed to become self-sufficient. This includes the ability to find the necessary resources available in the community to sustain themselves and their families and financial literacy.	
Parenting Skills Groups	focuses on child development, developmental stages of children, discipline, parenting pre-adolescents and adolescents, and the importance of providing a safe and loving environment for their children	
Anger Management for Adults and Teens	focuses on learning to manage feelings and behaviors accompanying anger.	
Domestic Violence Workshops	Serving both offenders and survivors in separate groups focusing on identifying appropriate ways to stop the cycle of abuse.	
Workshops, Forums and Training Events	Workshops addressing parenting skills, life skills, working with child welfare and social service agencies in the community and domestic violence will be hosted sponsored or co-sponsored.	

CONTACT INFORMATION

CENTRAL REGION

Organization:	Family Community Resource Center - FCRC 509 West Washington Street, Bloomington, IL 61701		
Contact(s):	Belinda Kennedy b.kennedy@thefcrc.org		
Contact Title:	CEO		
Intake Coordinator:	Carolyn Buchanon	cbuchanon@thefcrc.org	
Office Phone:	309-821-1616	Fax	309-821-1717
DCFS Contacts:	Dena Marshall-Howell DCFS Monitor	217-558-6045	Send all referrals to: DCFS.FAC Referrals@illinois.gov
Website Address:	http://thefcrc.org/wp/		
SERVICE	SERVICE DESCRIPTION		
Case Management	The Family Community Resource Center (FCRC) is committed to developing services that are tailored to individual needs of each client or family. We assist families in need of advocacy, outreach, support and intervention services. Many of our clients are led to us by poverty, domestic violence, substance abuse, mental illness, and inadequate housing		
Family Advocacy	We provide guidance and support to help parents involved in the child welfare system understand their role in the permanency process. We provide advocacy through court process, facilitate meetings with the Public Defender's Office, caseworkers and other service providers. We provide client transportation to appointments and attend special education/IEP meetings. FCRC can also be utilized as a site for supervised visitation		
DCFS Alumni Drop-In Center Services	Clothing, bus passes, and assistance with obtaining birth certificates, IDs, etc. for DCFS Alumni under 30 years of age. Same services available to other program participants based on availability of funds.		
Resource and Referral	We provide resource information for housing, food, employment, education, clothing, furniture, rent and utility assistance. These services offer support for at risk families through early intervention, with the intention of moving them toward self-sufficiency, and to prevent crises when possible.		
Career and Self-Sufficiency (CASS)	Gives participants the skills and knowledge to help secure employment. It also helps to develop careers by utilizing and enhancing their proficiency in customer service. This program is designed to help motivate participants who have little to no work experience, improve their understanding of self-sufficiency; and to learn strategies that will empower, and increase job readiness.		
Let's Talk About It	A female support group to address any issue – health, education, substance abuse, domestic violence, etc. Participants are able to discuss anything and everything.		
Central Illinois Men Against Domestic Abuse (CIMADA)	A male support group to create awareness of domestic violence, provide prevention education, and empower individuals in making healthy choices in relationships.		
Great Lift, Perfect Fit	A program designed to help boost women's self-confidence. It is a 4-week program with topics that address appropriate workplace attire and accessories, nutrition, makeup, and self-confidence. A core focus of this program is to assist women in finding undergarments that fit properly		
Social Security Representative Payee	FCRC works to improve the financial status and wellbeing of clients by serving as a Social Security Representative Payee.		
Financial Literacy	We work with clients to mediate payment plans with creditors. We help with monthly budget development and debt payment plans		

Contact Information

Central Region

Organization:	Family Advocacy Center Martin Luther King Center 630 Martin Luther king Drive, Rock Island, IL 61201		
Contact(s):	Bonnie Howard howard.bonnie@rigov.org	Jerry Jones jones.gerald@rigov.org	
Contact(s) Title:	Program Supervisor	Executive Director	
Office Phone:	309 732-2985	Fax:	309 732-2991
DCFS Contacts:	Dena Marshall-Howell DCFS Monitor	217-558-6045	Send all referrals to: DCFS.FAC Referrals@illinois.gov
Website Address:	https://rigov.org		
SERVICE	SERVICE DESCRIPTION		
Case Management	Overall service coordination; Direct services staff works directly and indirectly on behalf of individual clients and families in need of services. The goal is fully to expedite the client's use of services along a continuum of care and to restore or maintain the client's independent functioning.		
Coaching and Mentoring	Client encouragement and empowerment as they discover tools and solutions to address their problems. Mentoring for Youth & adults in transition		
Counseling	Social-emotional and behavioral counseling services for youth and adults		
Client Support (direct)	Food, clothing and assistance with obtaining birth certificates, IDs, etc. DCFS Alumni Services		
Court Advocacy	Attend juvenile/family court, city court with clients; prepare and submit client progress reports for case workers and attorneys when necessary		
Development Training	Character/Leadership training for at-risk youth and adults in transition		
Housing Assistance	Housing search/location services, assistance with paperwork and financial assistance for rent/utility assistance (when funding is available)		
Life-Skills Empowerment Training	Budgeting, health and hygiene, parenting, anger management, time management, building healthy relationships, coping skills, etc.		
Parent Cafe	Host monthly meetings and activities for parents utilizing the Be Strong Cafe.		
Community Outreach	Host public awareness events and activities to inform individuals of available resources		
Transportation Assistance	Bus passes, cab coupons, gas cards-to help clients attend appointments, job interviews, provider meetings, etc. (when funding is available)		
Work Readiness	Resume writing, job search, application assistance, soft skills training, mock interviews, web-based training		
Alateen	Weekly support meetings for teens that are touched by Drugs or Alcohol in their friends or family's lives		
Parent and caregiver support group NAMI	Host monthly meetings and activities for parents utilizing the Be Strong Cafe. Babysitting and meal provided		
NAMI trainings	NAMI peer to peer, Family to family Nami Basics, Mental Health Educations		
Parenting /Parent Coaching	The nurturing parenting trainings completed and parent coaching is also offered to apply those skills.		

Other Services

River Bend Food Bank	Partner with Riverbend foodbanks to bring food to the community at MLK center.
Furniture	Community Partnerships and donations for furniture and other household needs
Christmas Program	Holiday Party and Community Partnerships
Teen Pregnancy Youth substance abuse prevention	We partner with Martin Luther King Center and are in the RI schools presenting through the MLK center. We have these presenters available to us as a resource also.
After school, summer day camp, youth activities	We partner with Martin Luther King Center and our case can have priority in these programs. We have these presenters available to us as a resource also.
Translation services	We contract with translations unlimited for any language barriers in our community.
Tax Filing	Vita Tax with assistance from United way completes taxes for free for individual earning 54,000 or less.

CONTACT INFORMATION


CENTRAL REGION

Organization:	NEW DIRECTIONS TREATMENT CENTER 153 N. Vermillion Street Danville, IL 61832		
Contact(s):	Tashawna Herring Tashawna.Herring@Illinois.gov	Jennifer Modest jennifermodest.ndtc@aol.com	
Contact(s) Title:	Program Manager	Chief Executive Officer	
Office Phone:	217-442-0518, 217-442-9026		Fax: 217-442-7492
DCFS Contacts:	Dena Marshall-Howell DCFS Monitor	217-558-6045	Send all referrals to: DCFS.FAC Referrals@Illinois.gov
Website Address:	www.newdirectionstreatmentcenter.com		
SERVICE	SERVICE DESCRIPTION		
General Advocacy	Client encouragement and empowerment as they work towards becoming self-sufficient. Service coordination. Providing direct services to individual clients and families.		
Self-Esteem classes	Educational classes provided to women who struggle with low self-esteem, depression and basic life challenges.		
Client Support (direct)	Food, assistance with clothing for court and job interviews. Assistance with obtaining birth certificates, IDs, and any other needs that may be barriers to obtaining employment or other services needed.		
Court Advocacy	Attend juvenile/family court with clients; prepare and submit client progress reports for case workers and attorneys when necessary.		
Fatherhood Initiative	Using the 24/7 dad curriculum providing parenting education to fathers who are both co-parenting and fathers involved in the juvenile justice court system.		
Housing Assistance	Housing search/location services, assistance with paperwork and financial assistance for rent/utility assistance (when funding is available)		
Mentoring	Mentoring services for children in the Danville school district.		
Anger Management	Host 12-week and 16-week anger management sessions to individuals referred by child welfare, probation/parole and the courts. Also provide services to walk-ins.		
Community Outreach	Host public awareness events and activities, door-to-door outreach and outreach to other agencies to inform individuals of resources/services available to them		
Transportation Assistance	Provide bus passes and personal transportation when necessary to help clients attend appointments, court, provider services, etc.		
Work Readiness	Host Work readiness classes that provide resume writing skills, job search, application assistance, soft skills training, mock interviews		
Parenting	16-23-week parenting services to both child welfare involved and community referrals		
Computer Lab	Host computer lab services for individuals needing access to computers and assistance with resumes, job searches, applications, etc. Offering copying and faxing services		
Entrepreneurship Training program	11-week program providing individuals the training and skills they need to start their own business		
DCFS Alumni Drop-In Center Services	Clothing, bus passes, and assistance with obtaining birth certificates, IDs, etc. for DCFS Alumni under 30 years of age. Same services available to other program participants based on availability of funds.		

CONTACT INFORMATION

CENTRAL REGION

Organization:	PRIMED FOR LIFE, INC. 816 South College Street, Springfield, IL 62704 432 E. Prairie, Ste. 100, Decatur, IL 62523		
Contact(s):	Oneathia Perkins operkins@primed4life.org	Leshonda Rogers lrogers@primed4life.org	
Contact(s) Title:	Program Consultant		Executive Director
Office Phone:	217-789-2980 Springfield 217-706-5260 Decatur	Fax:	217-789-2987 217-706-5260
DCFS Contacts:	Dena Marshall-Howell DCFS Monitor	217-558-6045	Send all referrals to: DCFS.FAC Referrals@illinois.gov
Website Address:	www.primed4life.org		
SERVICE	SERVICE DESCRIPTION		
Case Management	Overall service coordination; Direct services staff works directly and indirectly on behalf of individual clients and families in need of services. The goal is fully to expedite the client's use of services along a continuum of care and to restore or maintain the client's independent functioning.		
Coaching	Client encouragement and empowerment as they discover tools and solutions to address their problems.		
Counseling	Social-emotional and behavioral counseling services for youth and adults		
Client Support (direct) DCFS Alumni Drop-In Center	Clothing, bus passes, and assistance with obtaining birth certificates, IDs, etc. for DCFS Alumni under 30 years of age. Same services available to other program participants based on availability of funds.		
Court Advocacy	Attend juvenile/family court with clients; prepare and submit client progress reports for case workers and attorneys when necessary		
Development Training	Character/Leadership training for at-risk youth and adults in transition		
Housing Assistance	Housing search/location services, assistance with paperwork and financial assistance for rent/utility assistance (when funding is available)		
Life-Skills/Empowerment Training	Budgeting, health and hygiene, parenting, anger management, time management, building healthy relationships, coping skills, general navigation of case procedures, etc.		
Mentoring	Youth & adults in transition		
Youth Services	Services promote youth leadership, self-advocacy, empowerment, financial literacy and self-care.		
Community Outreach	Host public awareness events and activities (door-to-door outreach, parent and youth forums, parent support meetings and youth activities as requested) to inform individuals of resources/services available to them		
Transportation Assistance	Bus passes, cab coupons, gas cards-to help clients attend appointments, job interviews, provider meetings, etc. (when funding is available)		
Work Readiness	Resume writing, job search, application assistance, soft skills training, mock interviews, web-based training		

	Contact Information		Southern Region
Organization:			101 Oliver Street Vienna, IL 62995
Contact(s):	Eric Price eric.price@myarrowleaf.org		Kerie Moore kerie.moore@myarrowleaf.org
Contact Title:	Program Coordinator		Chief Strategy Officer
Office Phone:	618-658-2611		Fax: 618-658-2501
DCFS Contacts:	Dena Marshall-Howell DCFS Monitor	217-558-6045	Send all referrals to: DCFS.FAC Referrals@illinois.gov
Website Address:	https://myarrowleaf.org		
SERVICE	SERVICE DESCRIPTION		
Advocacy	Assist families by promoting and protecting the best interests of minor/dependent children and their caregivers		
Alumni Services	Help alumnus get copies of important documents, assist with transportation, connect to community-based services, and help with housing applications and referrals		
Counseling	Brief social-emotional and behavioral counseling services for youth and adults		
Case Management	Overall service coordination; Direct services staff works directly and indirectly on behalf of individual clients and families in need of services. The goal is to expedite the client's use of services along a continuum of care and to restore or maintain the client's independent functioning to the fullest extent possible.		
Employment Readiness Training	Resume writing, job search, application assistance, soft skills training, mock interviews, web-based training		
Entitlement Assistance	Providing education on available resources (WIC, TANF, SNAP, Medicaid) and assisting families in completion of applications		
Family / Youth Development	Aims to help children, families, and individuals in need through provided education on various physical, social, cognitive stages of development, and model positive relationship building skills		
Financial Literacy Training	Raising interest and education of the set of skills and knowledge that allows an individual and family to make informed and effective decisions with all of the correct financial resources		
Linkage and Referrals	Link to in-house programs such as behavioral health, substance use, homeless assistance, and psychiatry services		
Mentoring	Sharing knowledge, skills, and experience to assist others to progress in their own lives and careers		
Parent and Family Support / Training	To promote the flow of resources and supports to parents and families to strengthen the overall functioning and enhance the growth and development of positive familial relationships		
18-21 transition services	Character/Leadership training for at-risk youth and adults in transition, provide education on life skills necessary to transition to adulthood		

CONTACT INFORMATION

SOUTHERN REGION

Organization:	Community Life Line 1468 State Street East St. Louis, IL 62205		
Contact(s):	Wyvetta Granger Wyvetta@communitylifelineestlnp.org		
Contact(s) Title:	Executive Director		
Office Phone:	618-581-8198		Fax: 618-428-2951
DCFS Contacts:	Dena Marshall-Howell DCFS Monitor	217-558-6045	Send all referrals to: DCFS.FAC Referrals@illinois.gov
Website Address:	www.communitylifelineestlnp.org		
SERVICE	SERVICE DESCRIPTION		
Case Management	Direct services staff works directly and indirectly on behalf of individual clients and families in need of services.		
Mentoring and Coaching	Provides 1-on-1 guidance to clients by providing them examples and skills needed to effectively problem solve.		
Counseling	We offer individual, couples, family, and group counseling to those requesting support. We believe family involvement and assistance is an integral part of treatment for children, adolescents, and adults.		
Client Support (direct) DCFS Alumni Drop-In Center	Clothing, bus passes, and assistance with obtaining birth certificates, IDs, etc. for DCFS Alumni under 30 years of age. Same services available to other program participants based on availability of funds.		
Court Advocacy	Attend juvenile/family court with clients; prepare and submit client progress reports for case workers and attorneys when necessary		
Housing Assistance	Housing search/location services, assistance with paperwork, landlord mediates and financial assistance for rent/utility assistance.		
Life-Skills/Enrichment Training	Budgeting, CPR, First AID and AED, Babysitter's Training, Parenting, health and hygiene, anger management, time management, De-Escalation, etc.		
Public School Outreach	The Primary focus is to promote healthy school and home environments that maximize students' success. We provide the following programs: -Back -to- School Events; Out-of-School Time Camps; Toys, uniforms and Clothes Giveaway.		
Community Outreach	Host public awareness events and activities (door-to-door outreach, parent and youth forums, monthly parent support meetings and quarterly youth activities) to inform individuals of resources/services available to them		
Transportation Assistance	Bus passes, gas cards-to help clients attend appointments, job interviews, provider meetings, etc. <i>(when funding is available)</i>		
Employment Readiness	Our Employment Readiness training aims to change participants' attitudes toward authority, culture and peers, enabling them to succeed in further skills training or education programs as well as the workplace. We provide the following skills: resume writing, job search, application assistance, soft skills training, mock interviews, web-based training.		

CONTACT INFORMATION

SOUTHERN REGION

Organization:	Southtown Youth Programs Center 1108 South 15th Street, Mt. Vernon, IL 62864		
Contact(s):	Steffen Gordon southtown@mvn.net		Rev. James L. Gordon revjlgordon@gmail.com
Contact(s) Title:	Program Manager		Chief Executive Officer
DCFS Contacts:	Dena Marshall-Howell DCFS Monitor	217-558-6045	Send all referrals to: DCFS.FAC Referrals@illinois.gov
Website Address:	https://southtownmtv.com/		
SERVICE	SERVICE DESCRIPTION		
Case Management and Advocacy	Overall service coordination; Direct services staff works directly and indirectly on behalf of individual clients and families in need of services. The goal is fully to expedite the client's use of services along a continuum of care and to restore or maintain the client's independent functioning. Work with parents helping them access services needed to improve their family's lives.		
Client Support (direct) DCFS Alumni Drop-In Center	Clothing, bus passes, and assistance with obtaining birth certificates, IDs, etc. for DCFS Alumni under 30 years of age. Same services available to other program participants based on availability of funds.		
Parenting Classes	Seven Week Parenting Classes given individually or in a group setting based on the Nurturing Parents Curriculum. Transportation and Child Care Assistance is available.		
Community Resources	Refer parents to various resources and services offered in the community		
Young Male and Female Mentoring	Programs mentoring youth ages 8-16 years of age in areas such as life skills, building positive relationships, setting goals, and in other positive development subjects.		
Abuse Intervention	Refer parents to providers of abuse and intervention programs offered at other social service agencies.		
Employment Assistance	Refer parents to businesses offering employment opportunities. Help with job applications and resumes.		
Computer Literacy	Help clients get enrolled in computer classes at junior colleges and provide open computer lab time at the FAC Computer Lab so they can practice and receive extra instruction.		
Community Outreach	Work with residents of the community to help them find services not being offered in their immediate communities.		
Recreational Programs	The recreation programs give families a chance to have their children enrolled in after-school programs, spring basketball, and summer recreational and educational programs.		